## PROPOSAL FOR LEGISLATION <br> 2007 SESSION

1. Proposal Number $\qquad$
2. Subject: Collection Agencies - Licensing Board - Licensing
3. Articles and Sections of Maryland Code Affected: Business Regulation Article §7-101, 7-303, 7-308
4. Submitted by Charles W. Turnbaugh, Chairman, State Collection Agency Licensing Board
5. Attachment Checklist: (everything must be on one $3.5^{\prime \prime}$ diskette)
_x__ Draft of the Bill (including body and title)
$\qquad$ Explanation
$\qquad$ Justification (with relevant statutes and court decisions attached)
$\qquad$ History of Substantially Similar Bills Introduced in Prior Sessions
$\qquad$ Legal Approval
$\qquad$ Fiscal Estimate of Legislation
$\qquad$ Small Business Impact Statement
$\qquad$ Impact on Local Government
___ Summary for Governor's Review
6. Environmental Effects (Check one)
___ Environmental Assessment Form attached; or
_ $\underline{x}$ __ Environmental Assessment Form not required by the Maryland Environmental Policy Act
7. Persons Able to Discuss and Testify on Proposal: Charles W. Turnbaugh, Chairman, State Collection Agency Licensing Board 410 230-6101, Michael J. Jackson, Regulatory Policy Director, 410 230-6017, Monica Best James, DLLR Legislative Director 410 230-6009.

Legal Advisor: Thomas Gounaris, AAG 410 230-6115
8. Sponsorship: $\qquad$ Senate ___ House $\qquad$ Either
$\qquad$ James D. Fielder, Jr., Ph.D., Secretary DLLR

## INSTRUCTIONS

Notes: Salaries use the Standard Salary Schedule that was effective July 1, 2005.

1. In the cells shaded light blue, fill in the information requested here:

Bill number:
Companion bill:
Short title:
Your name:
Your title:


Your agency:
Collection Agencies - Licensing Board - Licensing
Michael J. Jackson
Director Regulatory Policy

Your phone number:
Financial Regulation
410 230-6017
Your fax number:
410 333-0475
2. On the REVENUES worksheet, indicate any change in revenues.

Follow the instructions on the fiscal estimate worksheet. Only enter information in the cells shaded light blue.
3. On the EXPENDITURES worksheet, indicate any change in expenditures.

Follow the instructions on the fiscal estimate worksheet. Only enter information in the cells shaded light blue.
For new permanent employees, enter the number of new positions and the title(s), the start year(s), the step(s), and the grade(s) of the new position(s). If any of the new employees will not be under the regular State employee pension system (State), enter the pension system (DNRP, Judge, MSP, or Teach) they will be under. Salaries, fringe benefit rates, and out-years will be calculated by the spreadsheet automatically and will appear in the PRINT RANGE worksheet. The spreadsheet also calculates $\$ 140$ per new employee annually for supplies.
For contractual employees, enter the expected annual cost under Other Operating Expenses. Fringe benefits and out-years will be calculated by the spreadsheet and will appear in the PRINT RANGE worksheet.
For all other operating expenses, enter costs (savings). For annual costs, enter the expected cost (savings) once in the Annual Recurring column. Costs (savings), including start-up delay and inflation, will be calculated automatically and will appear in the PRINT RANGE worksheet. For one-time costs, enter the cost (savings) in the column for the fiscal year in which the cost (savings) will occur.
4. If you are faxing the materials, go to the PRINT RANGE worksheet and print. The pre-selected print range should print two pages, one page with expenditure information, the other with a fax cover page, identifying information, the revenue box and other information used by Legislative Services. Send the two pages along with supporting documentation to Legislative Services. On the automatic fax cover sheet, indicate the total number of pages you will be sending to Legislative Services.
5. If you are e-mailing the file to Legislative Services, send it with all other related materials to fnotes@mlis.state.ms.us.


Date fiscal impact begins: 10/01/06 MM/DD/YY format

## . 01 Salaries and Wages

| \# | Title | Start FY | Grade | Step | Salary | Pension* | FBR |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 |  | 2007 | 0 |  | 0 | State | 15.9\% |
| 0 |  | 2007 | 0 |  | 0 | State | 15.9\% |
| 0 |  | 2007 | 0 |  | 0 | State | 15.9\% |
| 0 |  | 2007 | 0 |  | 0 | State | 15.9\% |
| 0 |  | 2007 | 0 |  | 0 | State | 15.9\% |
| 0 |  | 2007 | 0 |  | 0 | State | 15.9\% |
| 0 |  | 2007 | 0 |  | 0 | State | 15.9\% |
| 0 |  | 2007 | 0 |  | 0 | State | 15.9\% |

*See pension system code word list located in cells K5..O10.

## Other Operating Expenses

| Object Codes | Annual* Recurring | Additional Out-Year Expenditures |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2007 | 2008 | 2009 | 2010 | 2011 |
| 02 Contractual Employees |  |  |  |  |  |  |
| . 02 Other Tech \& Special Fees |  |  |  |  |  |  |
| . 03 Communications |  |  |  |  |  |  |
| . 04 Travel |  |  |  |  |  |  |
| . 06 Fuel \& Utilities |  |  |  |  |  |  |
| . 07 Automobile Operations |  |  |  |  |  |  |
| . 08 Contractual Services |  |  |  |  |  |  |
| . 09 Supplies |  |  |  |  |  |  |
| Per employee | X |  |  |  |  | 0 |
| . 10 Equipment-Replacement |  |  |  |  |  |  |
| . 11 Equipment-Additional |  |  |  |  |  |  |
| .12 Grants, Subsidies, etc. |  |  |  |  |  |  |
| . 13 Fixed Charges |  |  |  |  |  |  |
| . 14 Land and Structures |  |  |  |  |  |  |

*Show recurring expenses based on full-year costs (savings).

| *Pension system | Code Word | Rate |
| :--- | :--- | ---: |
| Regular state employees | State | $6.83 \%$ |
| DNR Police | DNRP | $40.60 \%$ |
| Judges | Judge | $42.43 \%$ |
| State Police | MSP | $13.83 \%$ |
| Teachers | Teach | $9.71 \%$ |

STATE OF MARYLAND
STANDARD SALARY SCHEDULE
Annual Rates Effective July 1, 2005

| Grade | $\begin{gathered} \text { Base } \\ 0 \end{gathered}$ | $\begin{gathered} \text { Step } \\ 1 \\ \hline \end{gathered}$ | Step | $\begin{gathered} \text { Step } \\ 3 \end{gathered}$ | $\begin{gathered} \text { Step } \\ 4 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Step } \\ 5 \end{gathered}$ | $\begin{gathered} \text { Step } \\ 6 \end{gathered}$ | $\begin{gathered} \text { Step } \\ 7 \end{gathered}$ | $\begin{gathered} \text { Step } \\ 8 \end{gathered}$ | $\begin{gathered} \text { Step } \\ 9 \end{gathered}$ | $\begin{gathered} \text { Step } \\ 10 \end{gathered}$ | Step <br> 11 | $\begin{gathered} \text { Step } \\ 12 \end{gathered}$ | $\begin{gathered} \text { Step } \\ 13 \\ \hline \end{gathered}$ | Step <br> 14 | $\begin{gathered} \text { Step } \\ 15 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Step } \\ 16 \\ \hline \end{gathered}$ | Step $17$ | $\begin{gathered} \text { Step } \\ 18 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | \$15,363 | \$15,891 | \$16,439 | \$17,011 | \$17,606 | \$18,223 | \$18,544 | \$18,871 | \$19,204 | \$19,546 | \$19,892 | \$20,248 | \$20,611 | \$20,979 | \$21,356 | \$21,739 | \$22,131 | \$22,529 | \$22,936 |
| 2 | \$16,286 | \$16,852 | \$17,438 | \$18,049 | \$18,685 | \$19,345 | \$19,689 | \$20,041 | \$20,397 | \$20,761 | \$21,134 | \$21,513 | \$21,900 | \$22,295 | \$22,698 | \$23,109 | \$23,527 | \$23,952 | \$24,387 |
| 3 | \$17,275 | \$17,880 | \$18,509 | \$19,163 | \$19,842 | \$20,549 | \$20,917 | \$21,291 | \$21,675 | \$22,066 | \$22,462 | \$22,868 | \$23,283 | \$23,705 | \$24,136 | \$24,576 | \$25,023 | \$25,479 | \$25,944 |
| 4 | \$18,332 | \$18,980 | \$19,652 | \$20,351 | \$21,079 | \$21,835 | \$22,230 | \$22,630 | \$23,040 | \$23,456 | \$23,883 | \$24,318 | \$24,760 | \$25,212 | \$25,673 | \$26,143 | \$26,623 | \$27,113 | \$27,612 |
| 5 | \$19,464 | \$20,156 | \$20,876 | \$21,625 | \$22,403 | \$23,213 | \$23,634 | \$24,062 | \$24,501 | \$24,948 | \$25,403 | \$25,868 | \$26,342 | \$26,826 | \$27,319 | \$27,822 | \$28,334 | \$28,857 | \$29,390 |
| 6 | \$20,675 | \$21,416 | \$22,185 | \$22,987 | \$23,818 | \$24,685 | \$25,136 | \$25,595 | \$26,064 | \$26,542 | \$27,030 | \$27,528 | \$28,035 | \$28,551 | \$29,079 | \$29,618 | \$30,167 | \$30,727 | \$31,296 |
| 7 | \$21,971 | \$22,764 | \$23,588 | \$24,445 | \$25,337 | \$26,264 | \$26,745 | \$27,237 | \$27,738 | \$28,250 | \$28,772 | \$29,304 | \$29,846 | \$30,399 | \$30,965 | \$31,541 | \$32,128 | \$32,728 | \$33,338 |
| 8 | \$23,358 | \$24,206 | \$25,087 | \$26,004 | \$26,957 | \$27,950 | \$28,464 | \$28,991 | \$29,526 | \$30,074 | \$30,632 | \$31,202 | \$31,783 | \$32,374 | \$32,979 | \$33,596 | \$34,224 | \$34,866 | \$35,518 |
| 9 | \$24,842 | \$25,749 | \$26,692 | \$27,673 | \$28,694 | \$29,755 | \$30,306 | \$30,869 | \$31,443 | \$32,029 | \$32,626 | \$33,236 | \$33,856 | \$34,490 | \$35,138 | \$35,797 | \$36,468 | \$37,154 | \$37,853 |
| 10 | \$26,429 | \$27,400 | \$28,409 | \$29,459 | \$30,551 | \$31,686 | \$32,277 | \$32,878 | \$33,493 | \$34,120 | \$34,759 | \$35,411 | \$36,076 | \$36,754 | \$37,445 | \$38,151 | \$38,870 | \$39,603 | \$40,351 |
| 11 | \$28,126 | \$29,166 | \$30,246 | \$31,369 | \$32,536 | \$33,751 | \$34,384 | \$35,029 | \$35,686 | \$36,356 | \$37,040 | \$37,738 | \$38,449 | \$39,174 | \$39,914 | \$40,670 | \$41,441 | \$42,228 | \$43,029 |
| 12 | \$29,944 | \$31,055 | \$32,211 | \$33,413 | \$34,664 | \$35,963 | \$36,639 | \$37,328 | \$38,032 | \$38,748 | \$39,481 | \$40,227 | \$40,988 | \$41,764 | \$42,556 | \$43,365 | \$44,189 | \$45,028 | \$45,884 |
| 13 | \$31,888 | \$33,077 | \$34,315 | \$35,601 | \$36,936 | \$38,328 | \$39,051 | \$39,788 | \$40,543 | \$41,310 | \$42,093 | \$42,890 | \$43,705 | \$44,536 | \$45,383 | \$46,248 | \$47,129 | \$48,027 | \$48,944 |
| 14 | \$33,970 | \$35,242 | \$36,566 | \$37,941 | \$39,371 | \$40,860 | \$41,635 | \$42,423 | \$43,230 | \$44,051 | \$44,888 | \$45,742 | \$46,614 | \$47,504 | \$48,410 | \$49,335 | \$50,280 | \$51,242 | \$52,224 |
| 15 | \$36,195 | \$37,558 | \$38,973 | \$40,445 | \$41,977 | \$43,570 | \$44,398 | \$45,242 | \$46,104 | \$46,982 | \$47,879 | \$48,793 | \$49,725 | \$50,677 | \$51,647 | \$52,636 | \$53,645 | \$54,674 | \$55,723 |
| 16 | \$38,578 | \$40,035 | \$41,551 | \$43,126 | \$44,765 | \$46,468 | \$47,354 | \$48,258 | \$49,180 | \$50,120 | \$51,079 | \$52,057 | \$53,056 | \$54,074 | \$55,112 | \$56,170 | \$57,251 | \$58,353 | \$59,475 |
| 17 | \$41,126 | \$42,685 | \$44,305 | \$45,991 | \$47,745 | \$49,569 | \$50,516 | \$51,482 | \$52,469 | \$53,476 | \$54,502 | \$55,548 | \$56,616 | \$57,705 | \$58,816 | \$59,948 | \$61,105 | \$62,283 | \$63,485 |
| 18 | \$43,854 | \$45,521 | \$47,256 | \$49,061 | \$50,937 | \$52,888 | \$53,902 | \$54,935 | \$55,992 | \$57,068 | \$58,167 | \$59,287 | \$60,429 | \$61,595 | \$62,783 | \$63,994 | \$65,230 | \$66,491 | \$67,776 |
| 19 | \$46,773 | \$48,558 | \$50,413 | \$52,343 | \$54,350 | \$56,438 | \$57,522 | \$58,630 | \$59,760 | \$60,912 | \$62,086 | \$63,285 | \$64,507 | \$65,753 | \$67,025 | \$68,322 | \$69,646 | \$70,995 | \$72,369 |
| 20 | \$49,895 | \$51,805 | \$53,789 | \$55,855 | \$58,002 | \$60,236 | \$61,398 | \$62,582 | \$63,791 | \$65,022 | \$66,280 | \$67,562 | \$68,870 | \$70,205 | \$71,565 | \$72,954 | \$74,370 | \$75,812 | \$77,284 |
| 21 | \$53,236 | \$55,279 | \$57,405 | \$59,613 | \$61,911 | \$64,301 | \$65,544 | \$66,812 | \$68,105 | \$69,423 | \$70,768 | \$72,141 | \$73,540 | \$74,967 | \$76,424 | \$77,909 | \$79,423 | \$80,968 | \$82,542 |
| 22 | \$56,811 | \$58,997 | \$61,270 | \$63,635 | \$66,094 | \$68,651 | \$69,980 | \$71,338 | \$72,720 | \$74,132 | \$75,570 | \$77,039 | \$78,535 | \$80,064 | \$81,622 | \$83,210 | \$84,832 | \$86,487 | \$88,174 |
| 23 | \$60,637 | \$62,976 | \$65,408 | \$67,939 | \$70,570 | \$73,306 | \$74,728 | \$76,179 | \$77,659 | \$79,168 | \$80,709 | \$82,280 | \$83,882 | \$85,518 | \$87,184 | \$88,884 | \$90,619 | \$92,388 | \$94,194 |
| 24 | \$64,729 | \$67,233 | \$69,836 | \$72,543 | \$75,357 | \$78,285 | \$79,807 | \$81,362 | \$82,945 | \$84,560 | \$86,207 | \$87,888 | \$89,603 | \$91,352 | \$93,136 | \$94,955 | \$96,811 | \$98,705 | \$100,636 |
| 25 | \$69,109 | \$71,788 | \$74,573 | \$77,468 | \$80,481 | \$83,614 | \$85,242 | \$86,905 | \$88,600 | \$90,327 | \$92,090 | \$93,889 | \$95,723 | \$97,596 | \$99,503 | \$101,450 | \$103,435 | \$105,460 | \$107,525 |
| 26 | \$73,795 | \$76,661 | \$79,639 | \$82,740 | \$85,964 | \$89,315 | \$91,057 | \$92,835 | \$94,649 | \$96,499 | \$98,385 | \$100,309 | \$102,272 | \$104,276 | \$106,317 | \$108,399 | \$110,526 | \$112,694 | \$114,905 |

## CONSTANTS

| Description | Name | Value |
| :---: | :---: | :---: |
| Health insurance contribution per employee | Health | \$11,000 |
| Retirement contributions State | State | 6.83\% |
| Teachers | Teach | 9.71\% |
| State Police | MSP | 13.83\% |
| DNR Police | DNRP | 40.60\% |
| Judges | Judge | 42.43\% |
| Calendar year of current legislative session | Year | 2006 |
| Anticipated general inflation rate | Inflate | 1.00\% |
| Anticipated inflation rate for health insurance contribution | HInfl | 11.00\% |
| Fringe benefit rate | FBR | 9.07\% |
| Fringe benefit rate - contractual employee | FBRC | 9.40\% |
| Reduction in personnel costs for turnover | Turn | 3.00\% |
| Reduction in personnel costs for turnover - contractual | TurnC | 6.80\% |
| FY08 factor to account for increase for reclass, COLAs, etc. | Plnc | 104.60\% |
| FY09+ factor to account for increase for reclass, COLAs, etc. | Plnc2 | 104.60\% |
| Salary Increases - contractual employees | PlncC | 104.60\% |
| First-year factor to account for start-up delay | Delay | 25.00\% |
| State contribution to 401(a) deferred compensation plans | 401A | \$255 |
| Per person office supplies cost | Supply | \$140 |

## VARIABLES

| Name | Location | Description |
| :---: | :---: | :---: |
| 401A | Constants:G21 | Per employee State match amount for 401(a) plan |
| DELAY | Constants:G20 | Factor to account for start-up delay |
| DNRP | Constants:G8 | Pension contribution rate for DNR police |
| FBR | Constants:G13 | Fringe benefit rate without health or pension |
| FBR1 | Expenditures:18 | Fringe benefit rate for first employee type |
| FBR2 | Expenditures:19 | Fringe benefit rate for second employee type |
| FBR3 | Expenditures:110 | Fringe benefit rate for third employee type |
| FBR4 | Expenditures:111 | Fringe benefit rate for fourth employee type |
| FBR5 | Expenditures:112 | Fringe benefit rate for fifth employee type |
| FBR6 | Expenditures:113 | Fringe benefit rate for sixth employee type |
| FBR7 | Expenditures:114 | Fringe benefit rate for seventh employee type |
| FBR8 | Expenditures:115 | Fringe benefit rate for eighth employee type |
| FBRC | Constants:G14 | Fringe benefit rate for contractual employees |
| HEALTH | Constants:G4 | Health insurance contribution |
| HINFL | Constants:G12 | Health insurance contribution inflation rate |
| INFLATE | Constants:G11 | General inflation rate |
| JUDGE | Constants:G9 | Pension contribution rate for judges |
| MSP | Constants:G7 | Pension contribution rate for Maryland State Police |
| PGR1 | Expenditures:E8 | Personnel grade for first employee type |
| PGR2 | Expenditures:E9 | Personnel grade for second employee type |
| PGR3 | Expenditures:E10 | Personnel grade for third employee type |
| PGR4 | Expenditures:E11 | Personnel grade for fourth employee type |
| PGR5 | Expenditures:E12 | Personnel grade for fifth employee type |
| PGR6 | Expenditures:E13 | Personnel grade for sixth employee type |
| PGR7 | Expenditures:E14 | Personnel grade for seventh employee type |
| PGR8 | Expenditures:E15 | Personnel grade for eighth employee type |
| PINC | Constants:G17 | Factor for reclassicications, COLAs, etc.; FY 2008 |
| PINC2 | Constants:G18 | Factor for reclassicications, COLAs, etc.; FY 2009+ |
| PINCC | Constants:G19 | Inflation factor for contractual employees |
| PNR1 | Expenditures:B8 | Number of positions for first employee type |
| PNR2 | Expenditures:B9 | Number of positions for second employee type |
| PNR3 | Expenditures: B 10 | Number of positions for third employee type |
| PNR4 | Expenditures: B 11 | Number of positions for fourth employee type |
| PNR5 | Expenditures:B12 | Number of positions for fifth employee type |
| PNR6 | Expenditures: B 13 | Number of positions for sixth employee type |
| PNR7 | Expenditures:B14 | Number of positions for seventh employee type |
| PNR8 | Expenditures: B 15 | Number of positions for eighth employee type |
| PPY1 | Expenditures:G8 | Salary for first employee type |
| PPY2 | Expenditures:G9 | Salary for second employee type |
| PPY3 | Expenditures:G10 | Salary for third employee type |
| PPY4 | Expenditures:G11 | Salary for fourth employee type |
| PPY5 | Expenditures:G12 | Salary for fifth employee type |
| PPY6 | Expenditures:G13 | Salary for sixth employee type |
| PPY7 | Expenditures:G14 | Salary for seventh employee type |
| PPY8 | Expenditures:G15 | Salary for eighth employee type |
| PST1 | Expenditures:F8 | Personnel step for first employee type |
| PST2 | Expenditures:F9 | Personnel step for second employee type |
| PST3 | Expenditures:F10 | Personnel step for third employee type |
| PST4 | Expenditures:F11 | Personnel step for fourth employee type |
| PST5 | Expenditures: $F 12$ | Personnel step for fifth employee type |
| PST6 | Expenditures:F13 | Personnel step for sixth employee type |
| PST7 | Expenditures:F14 | Personnel step for seventh employee type |
| PST8 | Expenditures:F15 | Personnel step for eighth employee type |
| PTL1 | Expenditures:C8 | Job title for first employee type |
| PTL2 | Expenditures:C9 | Job title for second employee type |
| PTL3 | Expenditures: C 10 | Job title for third employee type |
| PTL4 | Expenditures:C11 | Job title for fourth employee type |
| PTL5 | Expenditures: C 12 | Job title for fifth employee type |
| PTL6 | Expenditures: C 13 | Job title for sixth employee type |
| PTL7 | Expenditures: C 14 | Job title for seventh employee type |
| PTL8 | Expenditures:C15 | Job title for eighth employee type |
| PYR1 | Expenditures:D8 | Starting year for first employee type |
| PYR2 | Expenditures:D9 | Starting year for second employee type |
| PYR3 | Expenditures:D10 | Starting year for third employee type |
| PYR4 | Expenditures:D11 | Starting year for fourth employee type |
| PYR5 | Expenditures:D12 | Starting year for fifth employee type |
| PYR6 | Expenditures:D13 | Starting year for sixth employee type |
| PYR7 | Expenditures:D14 | Starting year for seventh employee type |
| PYR8 | Expenditures:D15 | Starting year for eighth employee type |
| SALARY | Sal Sched:B8 ...T33 | Standard state salary schedule |
| STATE | Constants:G5 | Pension contribution rate for state employees |
| SUPPLY | Constant:G22 | Per employee supplies cost |
| TEACH | Constants:G6 | Pension contribution rate for teachers |
| TURN | Constants:G15 | Employee turnover rate |
| TURNC | Constants:G16 | Contractual emloyee turnover rate |
| YEAR | Constants:G10 | Year of current legislative session |

## . 01 Salaries \& Wages



Other Operating Expenses

| 020 Annually | 0 | 0 | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Contractual Employees | 0 | 0 | 0 | 0 | 0 |
| 0 Annually | 0 | 0 | 0 | 0 | 0 |
| Other Tech \& Special Fees | 0 | 0 | 0 | 0 | 0 |
| 030 Annually | 0 | 0 | 0 | 0 | 0 |
| Communications | 0 | 0 | 0 | 0 | 0 |
| . 04 0 Annually | 0 | 0 | 0 | 0 | 0 |
| Travel | 0 | 0 | 0 | 0 | 0 |
| . 060 Annually | 0 | 0 | 0 | 0 | 0 |
| Fuel \& Utilities | 0 | 0 | 0 | 0 | 0 |
| . $07 \quad 0$ Annually | 0 | 0 | 0 | 0 | 0 |
| Automobile Operations | 0 | 0 | 0 | 0 | 0 |
| . $08 \quad 0$ Annually | 0 | 0 | 0 | 0 | 0 |
| Contractual Services | 0 | 0 | 0 | 0 | 0 |
| 090 Annually | 0 | 0 | 0 | 0 | 0 |
| Supplies | 0 | 0 | 0 | 0 | 0 |
| . $10 \quad 0$ Annually | 0 | 0 | 0 | 0 | 0 |
| Equipment - Replacement | 0 | 0 | 0 | 0 | 0 |
| . 110 Annually | 0 | 0 | 0 | 0 | 0 |
| Equipment - Additional | 0 | 0 | 0 | 0 | 0 |
| . 120 Annually | 0 | 0 | 0 | 0 | 0 |
| Grants, Subsidies, etc. | 0 | 0 | 0 | 0 | 0 |
| . 130 Annually | 0 | 0 | 0 | 0 | 0 |
| Fixed Charges | 0 | 0 | 0 | 0 | 0 |
| . 1400 Annually | 0 | 0 | 0 | 0 | 0 |
| Land \& Structures | 0 | 0 | 0 | 0 | 0 |

Total Other Operating Expenses: $\qquad$ 0 $\qquad$ 0 $\qquad$ 0 $\qquad$
$\qquad$
Total Expenditures or (Savings):
$\$ \square$ $\$ \square$ $\qquad$ 0 $\qquad$ 0 \$ $\qquad$


| Bill No. -- | Comp: -- |  | 2006 Reg. Session |
| :--- | :--- | :--- | :--- | :--- |
| Short title: | Collection Agencies - Licensing Board - Licensing |  |  |
| Prepared by: | Michael J. Jackson Director Regulatory Policy |  |  |
|  | Financial Regulation | P: 410 230-6017 | F: 410 333-0475 |

## REVENUES

| Funding Source | $\begin{array}{c\|} \hline \text { Fiscal } \\ 2007 \\ \hline \end{array}$ | $\begin{array}{c\|} \hline \text { Fiscal } \\ 2008 \\ \hline \end{array}$ | $\begin{array}{c\|} \hline \text { Fiscal } \\ 2009 \\ \hline \end{array}$ | $\begin{array}{l\|} \hline \text { Fiscal } \\ 2010 \\ \hline \end{array}$ | $\begin{aligned} & \hline \text { Fiscal } \\ & 2011 \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| State general funds | 16,000 | 800 | 16,800 | 1,600 | 17,600 |
| State special funds | 0 | 0 | 0 | 0 | 0 |
| Federal funds | 0 | 0 | 0 | 0 | 0 |
| Local funds | 0 | 0 | 0 | 0 | 0 |
| Other: | 0 | 0 | 0 | 0 | 0 |
|  | 16,000 | 800 | 16,800 | 1,600 | 17,600 |

Variation of the revenue stream is due to the addition of new licensees issued each year and the renewal of licenses issued in any proceding year. Licenses are renewed on a biennial basis.

```
Please return this form along with supporting documentation and the answers to questions 1 through 7 from the fiscal estimate worksheet to:
Coordinating Analyst, Fiscal Analysis \& Note System Department of Legislative Services 90 State Circle
Annapolis, Maryland 21401-1991
Telecopier (fax): (410) 946-5529 Baltimore/Annapolis area
Telecopier (fax): (301) 970-5529 Washington Metropolitan area
E-mail: fnotes@mlis.state.md.us
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## 2007 Session <br> Fiscal Estimate Worksheet

| Bill Number: | Companion Bill: | Date: 08/15/2006 |
| :--- | :---: | :---: |
| Short Title: Collection Agencies | Licensing Board - Licensing |  |
| Prepared by: Michael J. Jackson | Title: Regulatory Policy Director | Phone: (410) 230-6017 |

Agency: Collection Agency Licensing Board Fax: (410) 333-0475 Email mjackson@dllr.state.md.us

1. Describe the effect of this proposed legislation on your agency (operations, funding, etc.) If there is no operational effect, or there is no fiscal impact, please explain why.

Impact on Operation: The impact of the proposed legislation would have minimal affect on the operations of the agency. The agency currently has 1,224 registered collection agencies. The proposed legislation would establish standards for the qualification of a license, and require debt purchasers to apply for a Maryland Collection Agency license as set forth in the Business Regulation Article, Annotated Code of Maryland, Title 7, Subtitle 1. The licensing and investigation functions for these entities would be assigned to current staff members.

Impact on Funding: Agency funding is only minimally impacted by this number of new licensees by the proposed legislation.
2. Even if the bill would not directly affect your agency's operations or finances, does your agency have any information that could be useful in determining the fiscal effect of this legislation? If yes, please provide and discuss.

No.
3. Have funds been included in your agency's proposed operating or capital budget in anticipation of this legislation? If yes, please indicate specific amount(s) budgeted and budget code(s).

No.
4. Has your agency submitted a request for funding of this legislation in a supplemental budget? If yes, please indicate specific amount(s) budgeted and budget code(s).

No, the agency does not anticipate, at this time, that additional funds will be needed to carry out the legislative mandate.
5. Will federal funding of your agency be affected by this legislation? If yes, please describe (e.g., loss of funds for noncompliance, availability of new funds, State matching funds).

N/A
6. Will local governments be affected by this legislation? If yes, please describe.

No, the proposed legislation does not appear to affect local government.
7. Does your agency have information, which could be useful in determining the economic impact of this legislation on small businesses? If yes, please provide and discuss.

Yes. The legislation would provide for the collection agency businesses to bear the cost of the initial licensing and subsequent renewal of those licenses. The cost to the licensed is estimated as follows:

- A 2 year license application fee
- A 2 year renewal license fee
- Minimum $\$ 5,000$ surety bond
\$400 biennial
$\$ 400$ biennial
\$150 annually

8. Does this legislation affect State, local, or federal REVENUES? If yes, indicate whether the change is an increase or (decrease). Off-budget funds, such as the Injured Workers' Insurance Fund, reimbursable funds, etc., should be included in "other funds." Keep in mind the effective date(s) of the legislation.

This legislation would have minimal affect on State Revenues. We estimate 40 debt purchasers would become licensed collection agencies under the proposed legislation. We anticipate a small growth in the number of licensees, approximately 2 new licensees per year.

The license fee for collection agency is $\$ 400$ for a two-year license.

| Revenue Estimates - Every Other Year (40 licensed debt purchasers) |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | FY 2007 | FY 2008 | FY 2009 | FY 2010 | FY 2011 |
| No. of Licensees | 40 | 2 | 42 | 4 | 44 |
| Application Fee $\$ 400$ | $\$ 16,000$ | $\$ 800$ | $\$ 800$ | $\$ 800$ | $\$ 800$ |
| Renewal Fee $\$ 400$ |  |  | $\$ 16,000$ | $\$ 800$ | $\$ 16,800$ |
| Total Revenue | $\$ 16,000$ | $\$ 800$ | $\$ 16,800$ | $\$ 1,600$ | $\$ 17,600$ |

9. Does this legislation affect your agency's EXPENDITURES? If yes, provide an analysis of the estimated increase or (decrease) in State expenditures by budget object category and by fund type (general, special, federal, or other).

No. We do not anticipate hiring new Administrative Specialists or Financial Examiners to fulfill the legislative requirements of licensing debt purchasers. The current licensing staff could perform 40 new licensing cases without the addition of new staff. The addition of 40 new licensees will add slightly to the workload.

## IMPACT ON LOCAL GOVERNMENT

## Collection Agencies - Licensing Board - Licensing

We do not anticipate any impact on local government as a result of this legislation.

## ENVIRONMENTAL EFFECTS

## Collection Agencies - Licensing Board - Licensing

There will be no environmental effects as a result of this legislation.

> SMALL BUSINESS ECONOMIC IMPACT
> Collection Agencies - Licensing Board - Licensing

We do not believe there will be any meaningful economic impact on small businesses as a result of this legislation. The general cost of complying with the proposal is a $\$ 400$ biennial licensing fee, and any premium cost of obtaining a $\$ 5,000$ surety bond.

Draft: 8/15/06

## A BILL ENTITLED

AN ACT concerning

## Collection Agencies - Licensing Board - Licensing

FOR the purpose of including certain persons in the definition of "collection agency"; requiring certain persons to be licensed by the State Collection Agency Licensing Board before they may collect consumer claims in this State; establishing certain qualifications for a collection agency license; authorizing the Board to reprimand certain licensees or suspend or revoke certain licenses when certain acts are committed; and generally relating to the licensing and regulation of collection agencies.

BY repealing and reenacting, with amendments,

Article - Business Regulation
Section 7-101, 7-303 and 7-308
Annotated Code of Maryland
(2004 Replacement Volume and 2006 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

Article - Business Regulation

7-101.
(a) In this title the following words have the meanings indicated.
(b) "Board" means the State Collection Agency Licensing Board.
(c) "Collection agency" means a person who ENGAGES DIRECTLY OR INDIRECTLY IN THE BUSINESS OF:
(1) (I) collecting for, or soliciting from another, a consumer claim; OR
(II) COLLECTING A CONSUMER CLAIM THE PERSON OWNS, IF THE CLAIM WAS IN DEFAULT WHEN THE PERSON ACQUIRED IT;
(2) [in collection of a consumer claim by its owner, uses] COLLECTING A CONSUMER CLAIM THE PERSON OWNS, USING a name or other artifice that indicates that another party is attempting to collect the consumer claim;
(3) [gives, sells, attempts] GIVING, SELLING, ATTEMPTING to give or sell to another, or [uses] USING, for collection of a consumer claim, a series or system of forms or letters that indicates directly or indirectly that a person other than the owner is asserting the consumer claim; or
(4) [employs] EMPLOYING the services of an individual or business to solicit or sell a collection system to be used for collection of a consumer claim.
(d) "Commissioner" means the Commissioner of Financial Regulation.
(e) "Consumer claim" means a claim that:
(1) is for money owed or said to be owed by a resident of the State; and
(2) arises from a transaction in which, for a family, household, or personal purpose, the resident sought or got credit, money, personal property, real property, or services.
(f) "License" means a license issued by the Board to do business as a collection agency.
(g) "Licensed collection agency" means a person who is licensed by the Board to do business as a collection agency.

7-303.
(a) Within 60 days after an applicant submits an application for a license and pays the application fee, the Board shall approve or deny the application.
[(b) Subject to the hearing provisions of § 7-309 of this subtitle, the Board may deny a license to an applicant if:
(1) the applicant fraudulently or deceptively obtains or attempts to obtain a license for the applicant or for another person;
(2) the applicant fraudulently uses a license;
(3) the applicant:
(i) has had a license revoked; or
(ii) is responsible for an act or omission that resulted in revocation
of a license;
(4) a person who, when the application is submitted, is an agent, director, employee, member, officer, owner, partner, or spouse of the applicant:
(i) has had a license revoked; or
(ii) is responsible for an act or omission that resulted in revocation of a license; or
(5) otherwise fails to meet the requirements for licensure.]
(B) TO QUALIFY FOR A LICENSE, AN APPLICANT SHALL SATISFY THE BOARD THAT THE APPLICANT IS OF GOOD MORAL CHARACTER AND HAS SUFFICIENT FINANCIAL RESPONSIBILITY, BUSINESS EXPERIENCE, AND GENERAL FITNESS TO:
(1) ENGAGE IN BUSINESS AS A COLLECTION AGENCY;
(2) WARRANT THE BELIEF THAT THE BUSINESS WILL BE CONDUCTED LAWFULLY, HONESTLY, FAIRLY, AND EFFICIENTLY; AND
(3) COMMAND THE CONFIDENCE OF THE PUBLIC
(C) THE BOARD MAY DENY AN APPLICATION FOR A LICENSE TO ANY PERSON WHO:
(1) HAS COMMITTED ANY ACT THAT WOULD BE A GROUND FOR REPRIMAND, SUSPENSION OR REVOCATION OF A LICENSE UNDER THIS SUBTITLE; OR
(2) OTHERWISE FAILS TO MEET THE REQUIREMENTS FOR

LICENSURE.
(D) (1) THE DENIAL OF AN APPLICATION UNDER THIS SECTION IS SUBJECT TO THE HEARING PROVISIONS OF § 7-309 OF THIS SUBTITLE.
(2) AN APPLICANT WHO SEEKS A HEARING ON A LICENSE APPLICATION DENIAL SHALL FILE A WRITTEN REQUEST FOR A HEARING WITHIN 45 DAYS FOLLOWING RECEIPT OF THE NOTICE TO THE APPLICANT OF THE APPLICANT'S RIGHT TO A HEARING.

7-308.
(a) Subject to the hearing provisions of § 7-309 of this subtitle, the Board may reprimand a licensee or suspend or revoke a license if the licensee OR ANY OWNER, DIRECTOR, OFFICER, MEMBER, PARTNER, OR AGENT OF THE LICENSEE:
[(1) fraudulently or deceptively obtains or attempts to obtain a license for the licensee or for another person;
(2) fraudulently or deceptively uses a license; ]
(1) MAKES ANY MATERIAL MISSTATEMENT IN AN APPLICATION FOR A LICENSE;
(2) IS CONVICTED UNDER THE LAWS OF THE UNITED STATES OR OF ANY STATE OF:
(I) A FELONY; OR
(II) A MISDEMEANOR THAT IS DIRECTLY RELATED TO THE FITNESS AND QUALIFICATION OF THE PERSON TO ENGAGE IN THE COLLECTION AGENCY BUSINESS;
(3) IN CONNECTION WITH THE COLLECTION OF ANY CONSUMER CLAIM:
(I) COMMITS ANY FRAUD; OR
(II) ENGAGES IN ANY ILLEGAL OR DISHONEST ACTIVITIES;
[(3)] (4) knowingly or negligently violates the Maryland Consumer Debt Collection Act; or
[(4)] (5) fails to comply with a lawful order that the Board passes under this title.
(b) If the Board finds that a ground for suspension or revocation of a license applies to more than 1 place of business that the licensee operates, the Board may act against:
(1) each license of the licensee; or
(2) only the licenses to which the ground applies.
(C) IN DETERMINING WHETHER TO REPRIMAND A LICENSEE OR TO SUSPEND OR REVOKE A LICENSE FOR A REASON DESCRIBED IN SUBSECTION (A)(2) OF THIS SECTION, THE BOARD SHALL CONSIDER:
(1) THE NATURE OF THE CRIME;
(2) THE RELATIONSHIP OF THE CRIME TO THE ACTIVITIES

AUTHORIZED BY THE LICENSE;
(3) WITH RESPECT TO A FELONY, THE RELEVANCE OF THE CONVICTION TO THE FITNESS AND QUALIFICATION OF THE LICENSEE TO ENGAGE IN THE COLLECTION AGENCY BUSINESS;
(4) the lengTh of time since the conviction; AND
(5) THE BEHAVIOR AND ACTIVITIES OF THE LICENSEE SINCE THE CONVICTION.

SECTION 2. AND BE IT FURTHER ENACTED, That, in the absence of an order by the State Collection Agency Licensing Board to the contrary, a person that owned consumer claims and was not required to have a collection agency license immediately prior to the effective date of this Act may continue to collect those consumer claims without being licensed, as required by Section 1 of this Act, until the State Collection Agency Licensing Board approves or disapproves the person's application for a license; provided that the person applies for a license no later than 30 days after the effective date of this Act.

SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2007.

## Explanation/Justification

## Collection Agencies - Licensing Board - Licensing

This legislative proposal adds a new category of persons who need the Collection Agency License. Those persons who purchase debt in order to collect the debt must now obtain a license. Currently, those individuals who purchase debt from the original holder of that debt are exempt from the licensing provisions of the Collection Agency statute. The Board has become aware of complaints and possible abuses of debtors from purchasers of debt. The Collection Agency Licensing Board believes that these purchasers should follow the same consumer protections and licensing provisions as other collection agencies. Additionally, the licensing provisions have been changed to conform to other licensing provisions currently used by the Commissioner in regulating other industries. This proposed legislation also authorizes the Board to reprimand certain licensees or suspend or revoke certain licenses when they violate the law.

HISTORY OF LEGISLATION
Collection Agencies - Licensing Board - Licensing
This is a new proposal that has no legislative history.

# SUMMARY FOR GOVERNOR'S REVIEW 

Collection Agencies - Licensing Board - Licensing

Debt collectors/collection agencies are an essential part of commerce when credit is used to buy goods and services. Collection activities in regard to commercial debt remain largely unregulated. However, abusive collection practices concerning consumer debt resulted in state and federal regulation of the activities of collection agencies collecting consumer debt. In 1978, Maryland enacted the Collection Agencies Licensing Act, which required any person engaged in the practice of collecting debts for others to be licensed by the State Collection Agency Licensing Board. The Collection Agency Licensing Board is made up of two public members, two industry members and the Commissioner of Financial Regulation. This Board has unanimously recommended that this legislation be adopted.

Maryland law regulates collection firms that collect debt as agents on behalf of other entities. The law was does not require licensing for businesses that collect their own consumer debt. Elements of the collection industry have noted a loophole and now enter into "purchase agreements" in regard to delinquent debt rather than act as an agent for the original creditor. The terms of the purchase contract may closely resemble the terms of a collection agency agreement (the purchase price is primarily a percentage of the amount collected) etc. Although federal law governs the collection activities of these firms in collecting "purchased" debt, they currently need no Maryland license and the complaint resolution and regulatory action provided to Maryland residents is avoided. "Debt purchasers" circumvent current State collection laws, by engaging in debt collection business in Maryland without complying with any licensing or bonding requirement. The federal government has recognized and defined such entities as collection agencies, and requires full compliance with the Federal Fair Debt Collection Practices Act. This legislation would conform the Maryland practice to the Federal practice and continue to provide a state remedy for abusive collection practices by "debt purchasers".

This legislative proposal would include debt purchasers within the definition of a "collection agency", and require them to be licensed by the State Collection Agency Licensing Board before they may collect consumer claims in this State. Businesses that are collecting their own debt continue to be excluded from this law. The proposed legislation would also establish certain qualification standards for a collection agency license, and authorize the Board to reprimand, suspend or revoke the licenses when certain acts are committed. The proposal would provide Maryland residents with greater protection against persons willing to engage in abusive debt collection practices, and provide the State Collection Agency Licensing Board with additional authority to enforce State law.

