




WASHINGTON COUNTY
FREE LIBRARY

ANNUAL REPORT 2017-2018

 301.739.3250

 washcolibrary.org

 Washington County, Maryland

A WORD FROM THE DIRECTOR

Not Your Grandmother's Library

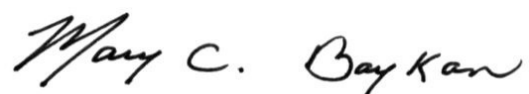
Several years ago a national car manufacturer ran a successful ad campaign to change the image of their brand. They wanted to attract younger, sophisticated buyers. Their new slogan became, “not your grandmother’s” (fill in make here.)

Today, America’s public libraries provide so much more to their communities than they did twenty, ten or even five years ago. To that end Washington County Free Library, like its fellow public libraries across the country, is joining with the American Library Association to raise awareness of how today’s public libraries are serving their communities. The services your library offers to the citizens of Washington County do not rest merely on housing rows of books. Today it is about the Internet, digital information and technologies, and educational classes for all ages. This is what it takes, in the twenty-first century, to enable our citizens to meet basic needs and provide for their broad spectrum of interests.

As part of this awareness campaign, the American Library Association is promoting “The E’s of Libraries.” Utilizing the **Expert** assistance of information professionals who work at your library, Washington County Free Library provides classes, programs and one on one assistance to facilitate: **Education, Employment, Entrepreneurship, Empowerment, and Engagement for Everyone.**

From the earliest young learner, WCFL provides informative quality educational classes and programs for all ages that include helping the job seeker learn to write a resume and then how to upload that resume and job application on the Internet. We help those seeking to start a business or non-profit with information on making a business plan or how to find grant opportunities. Your library empowers people whether they are seeking to educate themselves before making an important purchase or researching where to find financial aid in pursuing their higher education and job training goals. With our forums and programs that bring our community together to share information and conversation, your library helps to break down barriers inviting neighbors to get to know each other.

Your library is for everyone regardless of circumstance. Washington County Free Library and the hardworking staff who serve in all of our branches and bookmobile, along with public libraries across these United States, remains one of the great democratic cornerstones of our country and our republic.



Mary Baykan, Executive Director

BY THE NUMBERS

531,846

BOOKS

29,569

AUDIOBOOKS

226,422

MOVIES

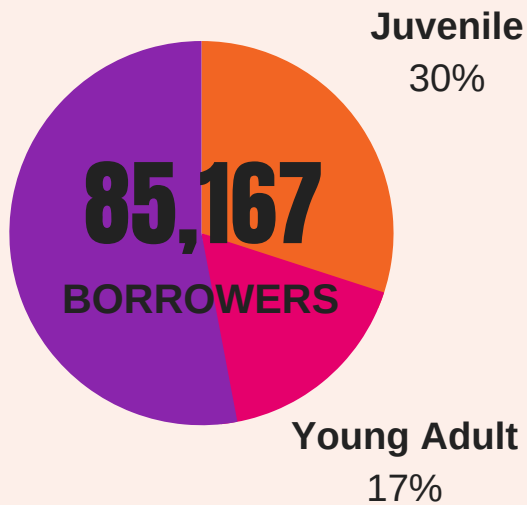
2,995

GAMES

7,121

CDs

CONTRIBUTE TO **1,012,039** BORROWED ITEMS



72,018
DIGITAL
DOWNLOADS

7,480
NEW REGISTERED BORROWERS

38,023 PEOPLE ATTENDED PROGRAMS

2,851 PROGRAMS HOSTED

143,829 CITIZEN HOURS ON PUBLIC COMPUTERS

5,279,335 LIBRARY WEBSITE VIEWS

166,932 DATABASES SEARCHES

26,044 INTERLIBRARY ITEMS LENT

150,304
QUESTIONS ANSWERED BY
LIBRARY STAFF

That's **412** questions
per day!



Education

From our youngest patrons to lifelong learners, the library offers everyone in the community a broad range of educational opportunities.

Fairytale Engineering at Smithsburg Branch Library



Girl Scouts at the Sharpburg Branch Library

TALK SING READ WRITE PLAY LEARN

Children meet new friends during a Critters and Conservation program at Keedysville Branch Library.



The important work of play during children's programs throughout the county encourages learning and a love of literature from birth.



Peppa Pig Storytime at Smithsburg Branch Library



"Toddler story time on Wednesdays is our favorite part of the week!" -Kristen

Students working together in the Fletcher YA Department

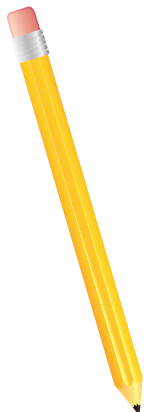
Every Washington County Public School student has a RAIL card.

With this card, students can check out books, use public computers, access databases, and get homework help!

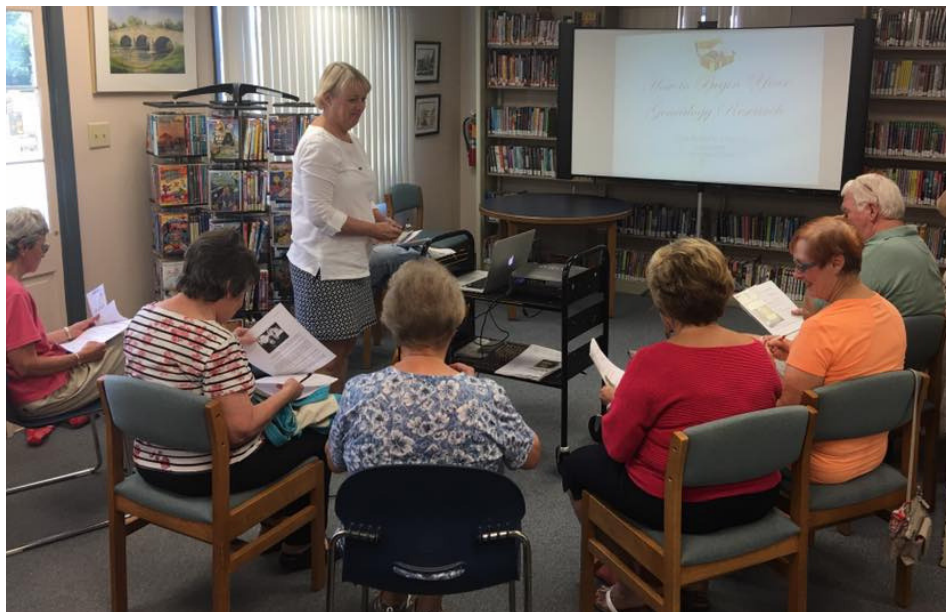
Home-school, non-traditional, and GED students can also benefit from these library resources!



"Every day after school I go and read and get on the computers." -Selena



Jim O'Leary of the Maryland Science Center explains the science of the upcoming solar eclipse in detail.



A genealogy program at Keedysville Branch Library

Continuing education and literacy benefit all ages by offering opportunities to increase skill levels for work, participate in seminars and workshops, and explore new horizons.

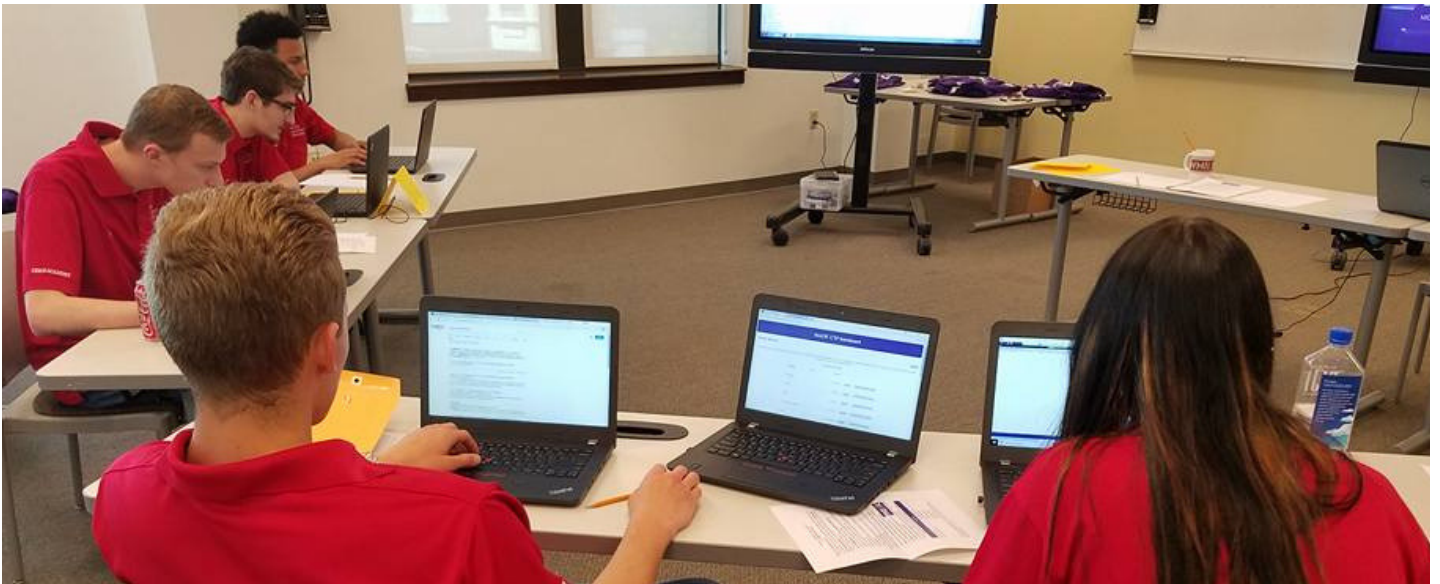


"...a beautiful place to read, write, research and study." -Suzanne

Employment & Entrepreneurship

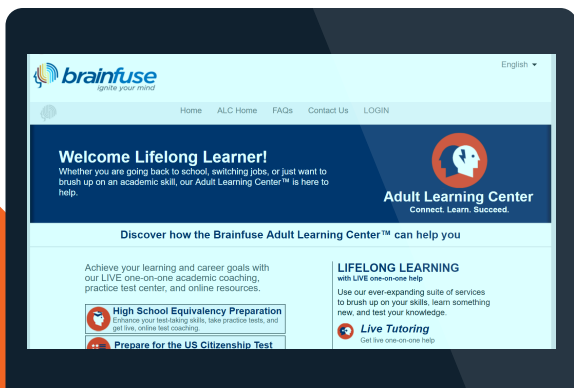


Library services like monthly job clinics, programs like the Capture the Flag Cyber Security Competition, and resources like Internet access provide job seekers of all ages the opportunity to increase their skills. These resources also provide support for small business owners.



Capture the Flag teams from Washington County Technical High School compete against teams across the state and nation while learning about the cybersecurity workforce.

"Love spending time on the public computer stations as well as using their free Wi-Fi for my mobile device (sometimes @ the same time)." -Shane



A small business owner presenting a summer yoga program at the Smithsburg Branch Library.

Empowerment

Access to information about government services, health, finances, community engagement empowers the community. With this access (and help from librarians), community members can find important information, apply for services, and pursue their interests.



The bookmobile visits homebound patrons, schools, and daycare centers throughout the county.



"One of my favorite libraries in Maryland!" -Dirk



These teens have talent! Teen Idol celebrated 11 years by expanding the competition to include non-singing acts!



Heroes at the 3rd Annual Comic Con at the Fletcher Branch Library

Master Gardeners planting seeds of knowledge.



Engagement

Public spaces and programs provide everyone a chance to learn about community needs and connect with others. Coffee with a Cop, Ask a Doctor, Lawyer in the Library, and special events like the library's annual Comic Con or the Longest Table are great opportunities to get active in the community!



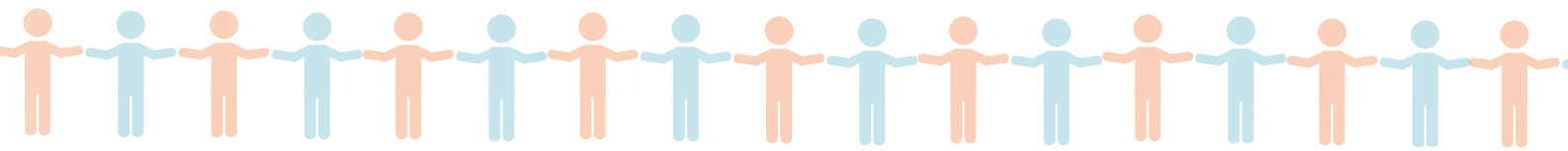
A conversation between former Chief of Police Brito and citizens.



A young patron practices reading with a friend.



The City of Hagerstown's exhibit at a STEM Festival program.



Breaking bread together during the Longest Table.



Two teen volunteers who are happy to help!

Everyone Benefits

Washington County Free Library offers residents of Washington County the opportunity to reach new horizons. Your library is more than books on a shelf; it is a place of learning, a place of community, a place of possibilities.



Learning about cranes at the Boonsboro Branch Library during the "Build a Better World" Summer Reading Club.



Learning how to identify species of trees during a walk around the Smithsburg Branch Library.



LEGO Club

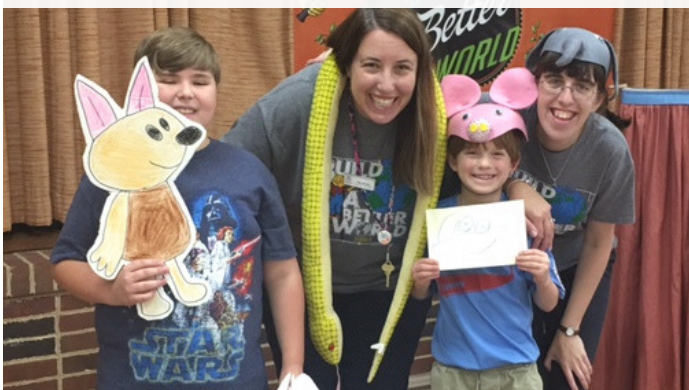


Sean Gaskell teaches the audience more about the African kora during a Noteworthy Sundays concert.



Building birdhouses

Characters from a popular puppet show at Williamsport Branch Library.



Local jazz musicians bring holiday tunes to the Sharpsburg Branch Library.



"Very peaceful and the staff are very friendly. I enjoy browsing the shelves for a new book to get lost in." -Renee

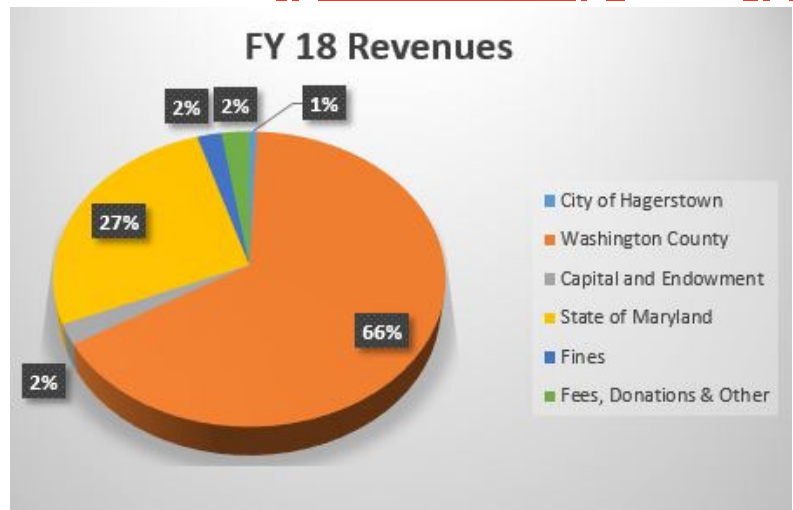
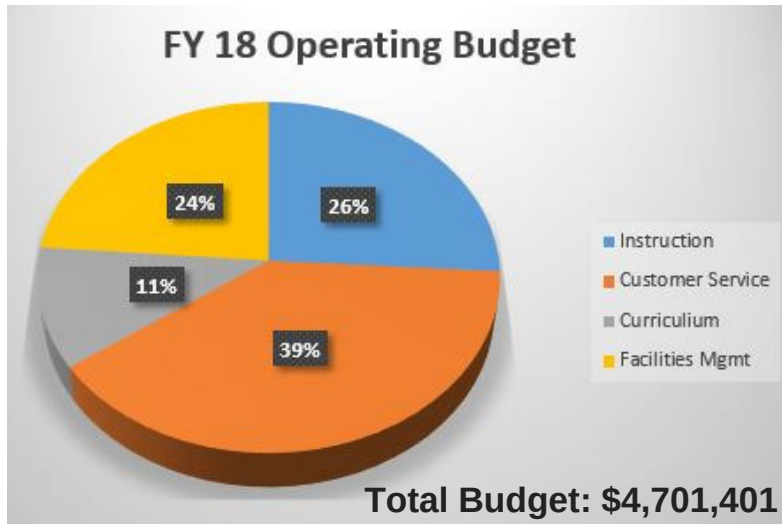
Resource Management

"A true asset to the community. Knowledgeable and helpful staff, impressive collection, and plenty of events. One of the best libraries I've had the pleasure of attending." -Scott

Estimated Value of Services

Quantity	Service	Retail Value	Value
26,044	Interlibrary Loan	\$25.00	\$651,100.00
1,012,039	Materials Borrowed	\$22.00	\$22,264,858.00
150,304	Customer Queries Answered	\$7.00	\$1,052,128.00
836	Public & Staff Training Sessions	\$100.00	\$83,600.00
38,023	Classes & Cultural Program Attendance	\$15.00	\$570,345.00
166,932	Database Searches	\$6.83	\$1,140,145.56
376,425	Internet Service Hours (includes Wi-Fi)	\$5.00	\$1,882,125.00
1,950	Study Room Usage	\$50.00	\$97,500.00
1,293	Hosting Community Meetings	\$220.00	\$284,460.00

Total: \$28,026,261.56



THANK YOU!

The Library wishes to thank the many community organizations that provide support for our classes, workshops, special programs and activities throughout the year:

AC&T | Advance Auto Parts | After Five Productions | American Association of University Women
American Library Association | American Visionary Art Museum | Anderson Photography | Antietam Cable
Artway Alliance | Authentic Community Theatre | AutoZone | Baltimore Orioles Baseball Team
Barbara Ingram School for the Arts | Battleview Market | BB&T | Beyond Comics | Big Cork Winery
BJ's Custom Creations | Bleacher Bums | Blue Goose Market | Bob Evans Restaurant
Bonnie's at the Red Byrd | Burkholder's Flooring | Carson Jewelers | Cavetown Liquors
C&O Canal National Historic Park | Chick-fil-A | Citizens for Maryland Libraries | City of Hagerstown
College Savings Plans of Maryland | Columbia Sportswear | Community Foundation of Washington County
Crawford's Confectionery | Dairy Queen | Debbie's Soft Serve | Denny's Restaurant | Desert Rose Cafe
Direct Tools | Discovery Station | Dixie Diner | Edward Jones Financial Advisor Corbin Knollman
Edward Jones Financial Advisor Darrell Evans | Family Recreation Center | Fletcher Foundation
Frederick Keys Baseball Team | Friends of the Washington County Free Library | GameStop | Gelato Bliss
Glaxo Smith Kline Science in the Summer | Gaye McGovern State Farm Insurance | Golden Corral
Gower's Feed and Pet | Grease Monkey | Groshs Delicatessen and Creamery | Hadley Farms Bakery
Hager Watches | Haggard | Hagerstown City Police Department | Hagerstown Fire Department
Hagerstown Community College | Hagerstown Community for Humanity | Hagerstown Suns Baseball Team
Hagerstown/Washington County Chamber of Commerce | Hagerstown/Washington County Convention & Visitors
Bureau | Hamilton Family Foundation | Hancock Arts Council | Herald-Mail Media | Howard's Art & Frames
Hull's Crane Service | Humane Society of Washington County | Institute of Museum and Library Services
John Hershey Family Fund | Judy Center of Washington County | Keller Stonebraker Insurance
Kimberlee Palm | Kitchen Collection | Leitersburg Cinemas | Lenox Factory Warehouse Store
Longaberger Representative Frances Walsh | Lowe's Home Improvement | Main Line Broadcasting- Wild 96.7
Marshall Street School | Martin's Grocery | Maryland Chamber Winds | Maryland Championship Wrestlers
Maryland 529 | Maryland Humanities Council | Maryland State Department of Education
Maryland Department of Natural Resources | Maryland Humanities | Maryland Science Center
Maryland Symphony Orchestra | Maryland Theatre | Master Gardeners of Washington County | Meritus Health
Millennium 3 Energy | Misty Meadows Farm Creamery | Monkey Joes | NASA | Neverland Games
Nora Roberts Foundation | Nutter's Ice Cream | Park-N-Dine | Penguin/Random House
Pennsylvania Dutch Market | Pizza Hut | Potomac Valley Audubon Society | Pretzel and Pizza Creations
Primanti Bros. | Priority Partners | Roy Rogers | 2nd and Charles | Sheetz | Shirley Smith
Shives Pizza and Sub Shop | Sky Zone Trampoline Park | Smith Elliot Kearns & Co.
Smithsburg Historical Society | Smithsburg Market | Sprint | Star Theatre | State of Maryland
Stone Werks Coffee + Sweets | Sunny Meadows Garden Center | The Cavetown ACE Home Center
The Home Depot | Tobacco Den | Tony's Pizza | Tri-State Astronomer's | Turner's Dual Lanes
28 South Restaurant | Twigg Cycles | United Way of Washington County | University System of Maryland
Hagerstown | University of Maryland Extension Office | Valley Mall | Vesta Pizzeria and Family Restaurant
Video Biz | Volvo Group Trucks | Voryx Inc. | W.B. Mason | Walmart | Warehouse Tap Room
Washington County Arts Council | Washington County Board of County Commissioners
Washington County Department of Solid Waste and Watershed Programs | Washington County Public Schools
Washington County Sheriff's Department | Washington Nationals Baseball Team | Weis Markets | Western
Maryland Regional Library | WDVM | Windy Hill Restaurant | WJEJ Radio 1240 | WORX Graphic Design



The Washington County Free Library is committed to building a strong, interconnected, diverse community by bringing people, information and ideas together.



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