

Catherine A. Raggio, Secretary  
George P. Failla, Jr., Deputy Secretary

Martin O'Malley, Governor  
Anthony G. Brown, Lt. Governor



September 1, 2010

The Honorable Ulysses Currie  
Chairman  
Senate Budget and Taxation Committee  
3 West Miller Senate Building  
Annapolis, MD 21401-1991

The Honorable Norman H. Conway  
Chairman  
House Appropriations Committee  
120 Lowe House Office Building  
Annapolis, MD 21401-1991

**RE: 2010 Joint Chairmen's Report**

Dear Chairman Currie and Chairman Conway:

The 2010 Joint Chairmen's Report requested that the Maryland Department of Disabilities (MDOD), the Washington Metropolitan Area Transit Authority (WMATA), and the Maryland Department of Transportation (MDOT) work together to develop a plan for the consistent inclusion of data associated with the WMATA service provision in MDOD's Managing For Results submission regarding Transportation. Use of this information supports a more complete understanding of progress in public transportation options in Maryland. On behalf of Maryland Department of Transportation Secretary Beverly Swaim-Staley, attached is the status report on that issue.

If further information is required, please do not hesitate to contact George P. Failla, Jr., Deputy Secretary, Maryland Department of Disabilities. He may be reached at 410-767-3659.

Sincerely,

A handwritten signature in blue ink that reads "Catherine A. Raggio".

Catherine A. Raggio  
Secretary

Enclosure

C: Beverly Swaim-Staley  
Sarah Albert  
Robert Platky  
Lawrence Myers  
Allan Pack  
Martin Harris  
Mike Haley

## 2010 Joint Chairmen's Report (P.10)

### Status Report on Plan for Inclusion of Washington Metropolitan Area Transit Authority (WMATA) Measures in MDOD's Managing for Results (MFR) Data

#### 1. Committee Narrative

Beginning with the fiscal 2008 Managing for Results (MFR) submission by the Maryland Department of Disabilities (MDOD), the department attempted to include information on transportation services provided through the Washington Metropolitan Area Transit Authority (WMATA). However, the data has not been consistently included, and the fiscal 2011 submission includes no measures related to WMATA services. The committees request that MDOD, WMATA, and the Maryland Department of Transportation (MDOT) work together to develop a plan for the consistent inclusion of data associated with the WMATA service provision in MDOD's MFR to enable a more complete understanding of progress in public transportation options in Maryland.

Information Request	Authors	Due Date
Plan for the inclusion of WMATA measures	MDOD WMATA MDOT	September 1, 2010

#### 2. Response: FY 2011 Process and WMATA Data Successfully Obtained

In an effort to effectuate consistent inclusion of WMATA data in the MFR, Secretary Catherine A. Raggio, Maryland Department of Disabilities (MDOD) and Secretary Beverly Swaim-Staley, Maryland Department of Transportation (MDOT) agreed to support the MDOD's MFR request to WMATA. Subsequent to that discussion, on June 13, 2010, MDOD's Director of Research and Evaluation submitted the aforementioned data request and template for the WMATA data report to MDOT's Office of Planning & Capital Programming. The request emphasized the need to comply with the 2010 Joint Chairman's Report, and was made in an effort to resume reporting the previously-established WMATA performance measures related to the objectives for paratransit services and fixed route services for people with disabilities, as reflected in prior MDOD MFR submissions. Appropriate staff members from MDOT and the Department of Budget and Management were also involved in these efforts. On August 13, 2010, Thomas Webster, Manager of the WMATA Liaison Office of MDOT responded to the request including MFR data received through WMATA's Office of Intergovernmental Relations. MDOD will include this data in the department's MFR Submission for the FY 2012 Budget and plans to follow a similar approach to ensure the availability of data for future submissions.

The second element to the plan to ensure improved consistency of data submission from WMATA includes aligning measures that affect people with disabilities to better reflect data typically collected by WMATA. After consultation with MDOT and WMATA, MDOD will propose a revision of some measures reported by WMATA. For example, the replacement measure of "total number of fixed route trips taken by people with disabilities" will likely be substituted for the previously-reported measure of "total number of monthly disabled passes purchased," because WMATA no longer offers monthly disabled passes. The previously-reported customer satisfaction measure for fixed route services has been proposed for removal because it is not specific to people with disabilities.