



News Release

STATE OF MARYLAND

DEPARTMENT OF PUBLIC SAFETY AND CORRECTIONAL SERVICES

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**Emergency Number Systems Board's
Annual 9-1-1 Day of Celebration
to Honor 9-1-1 Center Employees**

September 15 at 1:30 at Woodsboro V.F.D.

TOWSON, MD (September 11, 2009)---The Emergency Number Systems Board (ENSB), the DPSCS agency responsible for training, funding, and technology enhancement for all Maryland 9-1-1 centers, will hold its annual 9-1-1 Day of Celebration on Tuesday, September 15 from 9 a.m. to 3 p.m. This year's event, featuring training in the morning and an awards ceremony starting at 1:30, will be held at the Woodsboro Volunteer Fire Department in Frederick County. The keynote speaker will be Stephen O'Connor, the Vice President of the National Emergency Number Association.

The Telecommunicator of the Year awards, presented in the 1:30 ceremony, will recognize approximately fifty people, representing almost every Maryland county and Baltimore City 9-1-1 center. Often unheralded, 9-1-1 center employees and dispatchers perform a critical role in public safety. Last year, there were more than five million 9-1-1 calls placed in Maryland, and 9-1-1 center employees answered them, on average, in less than four seconds.

The Emergency Numbers Systems Board was formed in 1979 to coordinate installation and enhancement of county 9-1-1 emergency telephone number services and Maryland's 9-1-1 system. The Board issues guidelines and determines review procedures to approve or disapprove jurisdictional plans for these systems, and sets criteria for reimbursing counties from the original 9-1-1 Trust Fund and other sources. Its 15 members are appointed to four-year terms by the Governor with Senate approval. The DPSCS Executive Director of ENSB is Gordon Deans.

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