

(2) APPROVED BY THE CONSUMER OR THE CONSUMER'S REPRESENTATIVE; AND

(3) GIVEN TO THE CONSUMER AND THE CONSUMER'S REPRESENTATIVE IN WRITING OR OTHER APPROPRIATE AND UNDERSTANDABLE FORMAT.

(B) THE INDIVIDUALIZED SUPPORT PLAN SHALL SPECIFY:

(1) THE SCOPE OF ATTENDANT SERVICES AND SUPPORTS AND THE HOURS THAT THE SERVICES ARE TO BE PROVIDED;

(2) ALTERNATIVE SOURCES FOR ATTENDANT SERVICES AND SUPPORTS, INCLUDING THE MEANS OF ENSURING SUBSTITUTE AND EMERGENCY ATTENDANT SERVICES AND SUPPORTS;

(3) A MECHANISM TO COORDINATE ATTENDANT SERVICES AND SUPPORTS WITH HEALTH CARE SERVICES THAT THE CONSUMER RECEIVES;

(4) AN INITIAL ASSESSMENT OF THE CONSUMER'S NEEDS AND THE FREQUENCY OF REASSESSMENT;

(5) THE METHOD OF SERVICE DELIVERY;

(6) THE DEGREE AND FREQUENCY OF SUPERVISION OF THE PERSONAL ASSISTANT NECESSARY FOR EFFECTIVE DELIVERY OF ATTENDANT SERVICES AND SUPPORTS;

(7) THE MEANS TO ADJUST SERVICES AND HOURS WHEN CHANGES ARE NEEDED; AND

(8) COMPLAINT AND APPEAL PROCEDURES.

15-805.

(A) (1) TO THE EXTENT POSSIBLE, A CONSUMER MAY SELECT, MANAGE, AND CONTROL THE CONSUMER'S COMMUNITY ATTENDANT SERVICES AND SUPPORTS.

(2) A CONSUMER MAY CHOOSE BETWEEN A CONSUMER-DIRECTED INDIVIDUAL PROVIDER MODEL OR AN AGENCY-PROVIDER MODEL.