- (3) The respondent may examine and cross-examine witnesses.
- (c) (1) The Commission may permit reasonable amendment to be made to any complaint or answer.
 - (2) Testimony taken at the hearing shall be under oath and recorded.
- (d) (1) In the administration and enforcement of the provisions of these several subtitles, the Commission has power to:
 - (i) Administer oaths and to issue subpoenas;
 - (ii) Compel the attendance and testimony of witnesses; and
- (iii) Compel the production of books, papers, records and documents relevant or necessary for proceedings under the particular subtitle.
 - (2) Any subpoena shall be served by:
- (i) Certified mail, requesting restricted delivery Show to whom, date, address of delivery; or
 - (ii) Personal service of process by:
 - 1. An employee of the Commission;
- 2. Any person who is not a party and is not less than 18 years of age; or
- 3. The sheriff or deputy sheriff of the political subdivision in which is located the residence of the person or the main office of the firm, association, partnership or corporation against whom or which the subpoena is issued.
- (3) (i) In case of disobedience to a subpoena, the Commission may apply to a circuit court in any county for an order requiring the attendance and testimony of witnesses and the production of books, papers, records, and documents.
- (ii) In case of contumacy or refusal to obey a subpoena for the attendance of a witness or the production of books, papers, records, and documents, after notice to the person subpoenaed as a witness or directed to produce books, papers, records and documents, and upon a finding that the attendance and testimony of the witness or the production of the books, papers, records and documents is