

(4) A MEMBER WHO IS APPOINTED AFTER A TERM HAS BEGUN SERVES ONLY FOR THE REST OF THE TERM AND UNTIL A SUCCESSOR IS APPOINTED AND QUALIFIES.

(5) THE GOVERNOR MAY REMOVE A MEMBER FOR INCOMPETENCE OR MISCONDUCT.

(C) THE MEMBERS OF THE BOARD SHALL SERVE WITHOUT COMPENSATION, BUT SHALL BE REIMBURSED FOR ALL REASONABLE EXPENSES INCURRED IN THE PERFORMANCE OF THEIR DUTIES.

(D) BY JANUARY 1 OF EACH YEAR, THE BOARD SHALL FILE AN ANNUAL REPORT ON ITS ACTIVITIES TO THE GENERAL ASSEMBLY IN ACCORDANCE WITH § 2-1246 OF THE STATE GOVERNMENT ARTICLE.

(E) THE BOARD SHALL ADVISE THE DEPARTMENT WITH REGARD TO THE PROGRAM'S:

- (1) LEVEL OF ACCESS TO PROGRAM PARTICIPANTS; AND
- (2) QUALITY OF SERVICE.

~~3A-505.~~ 3A-504.

(A) THE DEPARTMENT IN CONSULTATION WITH THE BOARD SHALL:

(1) ESTABLISH AND ADMINISTER A PROGRAM TO PROVIDE COST-EFFICIENT, 24-HOUR, DUAL PARTY RELAY SERVICE TO PROGRAM PARTICIPANTS AT A COMPARABLE LEVEL OF ACCESS AND QUALITY THAT A STANDARD TELECOMMUNICATION SERVICE PROVIDES TO A PERSON WITHOUT A HEARING OR SPEECH DISABILITY;

~~(1)~~ (2) DEVELOP THE PROGRAM IN COLLABORATION WITH STATE PROGRAMS CURRENTLY SERVING DISABLED INDIVIDUALS AND WITH COMMUNITY AGENCIES OR OTHER ORGANIZATIONS THAT HAVE ESTABLISHED RELAY PROGRAMS; AND

~~(2)~~ (3) MAINTAIN AN INFORMATION AND REFERRAL SERVICE TO PROVIDE INFORMATION ABOUT THE AVAILABILITY OF THE RELAY SERVICE.

(B) THE DEPARTMENT IN CONSULTATION WITH THE BOARD MAY: