a violation of § 8-607(4) of this title as found by the Commission or a court of competent jurisdiction.

- (b) For purposes of recovery from the Fund, the act or omission of a licensed contractor includes the act or omission of a subcontractor, salesperson, or employee of the licensed contractor, whether or not an express agency relationship exists.
- (c) A claimant shall comply with a written agreement to submit a dispute to arbitration before seeking recovery from the Fund.
- (d) The Commission may deny a claim if the Commission finds that the claimant unreasonably rejected good faith efforts by the contractor to resolve the claim.
 - (e) The Commission may not award from the Fund:
- (1) more than [\$15,000] **\$20,000** to 1 claimant for acts or omissions of 1 contractor;
- (2) more than \$100,000 to all claimants for acts or omissions of 1 contractor unless, after the Commission has paid out \$100,000 on account of acts or omissions of the contractor, the contractor reimburses \$100,000 to the Fund;
- (3) an amount for attorney fees, consequential damages, court costs, interest, personal injury damages, or punitive damages; or
 - (4) an amount as a result of a default judgment in court.
- (f) (1) A claim against the Fund based on the act or omission of a particular contractor may not be made by:
 - (i) a spouse or other immediate relative of the contractor;
 - (ii) an employee, officer, or partner of the contractor; or
- (iii) an immediate relative of an employee, officer, or partner of the contractor.
 - (2) An owner may make a claim against the Fund only if the owner:
 - (i) resides in the home as to which the claim is made; or
 - (ii) does not own more than 3 residences or dwelling places.