

~~(C) (1) A MANAGED CARE ORGANIZATION THAT CONTRACTS WITH THE DEPARTMENT SHALL DEVELOP AND IMPLEMENT A COMPREHENSIVE OUTREACH SERVICES PLAN TO OVERCOME BARRIERS IN ACCESSING HEALTH CARE SERVICES.~~

~~(2) THE COMPREHENSIVE OUTREACH SERVICES PLAN REQUIRED BY PARAGRAPH (1) OF THIS SUBSECTION SHALL CONTAIN STRATEGIES TO ADDRESS BARRIERS IN ACCESSING HEALTH CARE SERVICES, INCLUDING:~~

~~(I) CULTURAL AND LANGUAGE DIFFERENCES BETWEEN PROVIDERS AND THEIR PATIENTS;~~

~~(II) LIMITED ACCESSIBILITY OF MANY HEALTH CARE FACILITIES WHICH ARE OPEN DURING WEEKDAY BUSINESS HOURS ONLY;~~

~~(III) LACK OF TRANSPORTATION TO HEALTH CARE FACILITIES;~~

~~(IV) (III) INCONVENIENT LOCATION OF HEALTH CARE FACILITIES;~~

~~(V) (IV) INADEQUATE UNDERSTANDING BY HEALTH CARE RECIPIENTS OF ENROLLMENT PROCESSES AND BENEFITS; AND~~

~~(VI) (V) UNFAMILIARITY OF PROVIDERS WITH COMMUNITY NEEDS OR CULTURAL AND HEALTH BENEFITS.~~

~~(D) (1) A MANAGED CARE ORGANIZATION THAT, ON OR BEFORE OCTOBER 1, 1998, HAS A CONTRACT WITH THE DEPARTMENT TO PROVIDE HEALTH CARE SERVICES SHALL SUBMIT A COMPREHENSIVE OUTREACH SERVICES PLAN TO THE DEPARTMENT ON OR BEFORE APRIL 1, 1999.~~

~~(2) WITHIN 60 DAYS AFTER RECEIVING A COMPREHENSIVE OUTREACH SERVICES PLAN SUBMITTED UNDER PARAGRAPH (1) OF THIS SUBSECTION, THE DEPARTMENT SHALL APPROVE OR DISAPPROVE THE COMPREHENSIVE OUTREACH SERVICES PLAN.~~

~~(3) IF THE DEPARTMENT DISAPPROVES A COMPREHENSIVE OUTREACH SERVICES PLAN, THE DEPARTMENT SHALL:~~

~~(I) RETURN THE COMPREHENSIVE OUTREACH SERVICES PLAN TO THE MANAGED CARE ORGANIZATION THAT SUBMITTED THE COMPREHENSIVE OUTREACH SERVICES PLAN; AND~~

~~(II) MAKE RECOMMENDATIONS TO THE MANAGED CARE ORGANIZATION CONCERNING ANY MODIFICATIONS THE MANAGED CARE ORGANIZATION MUST MAKE TO THE COMPREHENSIVE OUTREACH SERVICES PLAN TO ENSURE COMPLIANCE WITH THE REQUIREMENTS SPECIFIED IN SUBSECTION (B) OF THIS SECTION.~~

~~(E) (1) A MANAGED CARE ORGANIZATION THAT, ON OR BEFORE OCTOBER 1, 1998, HAS A CONTRACT WITH THE DEPARTMENT TO PROVIDE HEALTH CARE SERVICES SHALL:~~

~~(I) OBTAIN THE APPROVAL OF THE SECRETARY OF ITS COMPREHENSIVE OUTREACH SERVICES PLAN ON OR BEFORE OCTOBER 1, 1999; AND~~