

~~Article Health General~~~~19-1301.~~

~~(e) "Utilization review" means a system for reviewing the appropriate and efficient allocation of [hospital] HEALTH CARE resources and services given or proposed to be given to a patient or group of patients.~~

~~19-1305.~~

~~(a) In conjunction with the application, the private review agent shall submit information that the Secretary requires including:~~

~~(1) A utilization review plan that includes:~~

~~(i) The specific criteria and standards to be used in conducting utilization review of proposed or delivered services;~~

~~(ii) Those circumstances, if any, under which utilization review may be delegated to a hospital utilization review program; and~~

~~(iii) The provisions by which patients, physicians, or hospitals may seek reconsideration or appeal of adverse decisions by the private review agent;~~

~~(2) The type and qualifications of the personnel either employed or under contract to perform the utilization review;~~

~~(3) The procedures and policies to ensure that a representative of the private review agent is reasonably accessible to patients and providers [5] 7 days a week [during normal business hours] FOR 8 HOURS A DAY in this State;~~

~~(4) The policies and procedures to ensure that all applicable State and federal laws to protect the confidentiality of individual medical records are followed;~~

~~(5) A copy of the materials designed to inform applicable patients and providers of the requirements of the utilization review plan;~~

~~(6) A list of the third party payors for which the private review agent is performing utilization review in this State;~~

~~(7) The [policies and procedures to ensure that the private review agent has] CURRICULA CRITERIA, CURRICULA, AND PROCESSES FOR ONGOING IMPLEMENTATION OF a formal program for the orientation and training of the personnel either employed or under contract to perform the utilization review;~~

~~(8) A list of the health care providers involved in establishing the specific criteria and standards to be used in conducting utilization review; and~~

~~(9) Certification by the private review agent that the criteria and standards to be used in conducting utilization review are:~~

~~(i) Objective;~~

~~(ii) Clinically valid;~~