Maintenance Organizations, the League of Life and Health Insurers, the Medical-Chirurgical Faculty of Maryland, and other interested organizations representing health care providers and health insurance carriers, to study hospital utilization review and report to certain legislative committees by a certain date.

BY repealing and reenacting, with amendments,

Article Health General

Section 19 1301(e), 19 1305(a), 19 1305.2(c), 19 1305.3(a) and (b), and 19 1312

Annotated Code of Maryland

(1996 Replacement Volume and 1997 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

Article Health General

19 1301.

- (e) "Utilization review" means a system for reviewing the appropriate and efficient allocation of [hospital] HEALTH CARE resources and services given or proposed to be given to a patient or group of patients.

 10 1205
- (a) In conjunction with the application, the private review agent shall submit information that the Secretary requires including:
 - (1) Autilization review plan that includes:
- (i) The specific criteria and standards to be used in conducting utilization review of proposed or delivered services;
- (ii) Those circumstances, if any, under which utilization review may be delegated to a hospital utilization review program; and
- (iii) The previsions by which patients, physicians, or hospitals may seek reconsideration or appeal of adverse decisions by the private review agent;
- (2) The type and qualifications of the personnel-either employed or under-contract to perform the utilization review;
- (3) The procedures and policies to ensure that a representative of the private review agent is reasonably accessible to patients and providers [5] 7 days a week [during normal business hours] 8 HOURS A DAY in this State;
- (4) The policies and procedures to ensure that all applicable State and federal laws to protect the confidentiality of individual medical records are followed;
- (5) A copy of the materials designed to inform applicable patients and providers of the requirements of the utilization review plan;