

(xiii) Submit to the Department aggregate information from the quality assurance program, including complaints and resolutions from the enrollee and provider grievance systems, the enrollee hotline, and enrollee satisfaction surveys;

(xiv) Maintain as part of the enrollee's medical record the following information:

1. The basic health risk assessment conducted on enrollment;
2. Any information the managed care organization receives that results from an assessment of the enrollee conducted for the purpose of any early intervention, evaluation, planning, or case management program;
3. Information from the local department of social services regarding any other service or benefit the enrollee receives, including assistance or benefits under Article 88A of the Code; and
4. Any information the managed care organization receives from a school-based clinic, a core services agency, a local health department, or any other person that has provided health services to the enrollee; ~~{and}~~

(xv) Upon provision of information specified by the Department under paragraph (19) of this subsection, pay school-based clinics for services provided to the managed care organization's enrollees; ~~AND~~.

15-103.2.

(A) THE DEPARTMENT SHALL ISSUE A REQUEST FOR PROPOSALS FOR THE ADMINISTRATION OF DENTAL SERVICES FOR PROGRAM RECIPIENTS FOR THE PURPOSE OF COMPARING AND EVALUATING THE PERFORMANCE AND COST OF DENTAL SERVICES PROVIDED BY A MANAGED CARE ORGANIZATION AND THE PERFORMANCE AND COST OF DENTAL SERVICES PROVIDED BY A DENTAL MANAGED CARE ORGANIZATION THAT IS SEPARATE FROM A MANAGED CARE ORGANIZATION.

~~(XVI)~~ (B) THE DEPARTMENT SHALL PROVIDE ACCESS TO ENROLLEES PROGRAM RECIPIENTS FOR DENTAL SERVICES TO INCREASE UTILIZATION OF DENTAL SERVICES IN ACCORDANCE WITH UTILIZATION TARGETS THAT THE DEPARTMENT BY REGULATION ESTABLISHES IN AN ORAL HEALTH CARE PLAN.

(C) THE ACCESS REQUIRED UNDER SUBSECTION (B) OF THIS SECTION MAY BE THROUGH A MANAGED CARE ORGANIZATION OR A DENTAL MANAGED CARE ORGANIZATION THAT IS SEPARATE FROM A MANAGED CARE ORGANIZATION.

SECTION 2. AND BE IT FURTHER ENACTED, That the Department of Health and Mental Hygiene, in cooperation with representatives of the dental care community, dental managed care organizations, and managed care organizations in the State, shall: