- (c) "Facility" means a hospital or nursing facility including an intermediate care facility, skilled nursing facility, comprehensive care facility, or extended care facility.
- (D) "FOUNDATION" MEANS THE MARYLAND HEALTH CARE FOUNDATION ESTABLISHED UNDER TITLE 20, SUBTITLE 5 OF THIS ARTICLE.
- [(d)](E) (1) "Historic provider" means a health care provider, as defined in § 19–1501 of this article who, on or before June 30, 1995, had a demonstrated history of providing services to program recipients, as defined by the Department in regulations.
- (2) "Historic provider", to the extent the provider meets the requirements in paragraph (1) of this subsection, shall include:
 - (i) A federal or State qualified community health center;
- (ii) A provider with a program for the training of health care professionals, including an academic medical center;
- (iii) A hospital outpatient program, physician, or advanced practice nurse that is a Maryland Access to Care (MAC) provider;
 - (iv) A local health department;
 - (v) A hospice, as defined in Title 19, Subtitle 9 of this article;
 - (vi) A pharmacy; and
- (vii) Any other historic provider designated in accordance with regulations adopted by the Department.
 - [(e)] (F) "Managed care organization" means:
- (1) A certified health maintenance organization that is authorized to receive medical assistance prepaid capitation payments; or
 - (2) A corporation that:
- (i) Is a managed care system that is authorized to receive medical assistance prepaid capitation payments;
- (ii) Enrolls only program recipients OR INDIVIDUALS OR FAMILIES SERVED UNDER THE CHILDREN AND FAMILIES HEALTH CARE PROGRAM; and
 - (iii) Is subject to the requirements of § 15-102.4 of this title.
- [(f)] (G) "Ombudsman program" means a program that assists enrollees in resolving disputes with managed care organizations in a timely manner and that is responsible, at a minimum, for the following functions:
- (1) Investigating disputes between enrollees and managed care organizations referred by the enrollee hotline;
 - (2) Reporting to the Department: