

TELEPHONE COMPANY THAT IT CONSIDERS APPROPRIATE TO PROVIDE THE SAME NET OPERATING INCOME THAT THE ~~LOCAL EXCHANGE~~ TELEPHONE COMPANY WOULD REALIZE IF NO CHARGES WERE LEVIED ON THE FIRST 12 CALLS MADE TO DIRECTORY ASSISTANCE UNDER PARAGRAPH (1) OF THIS SUBSECTION.

(3) ~~(I)~~ The Commission may not authorize telephone company charges to be levied for directory assistance upon any person [or persons who suffer from physical or visual handicaps which preclude their use of telephone directories and it] WHO SUFFERS FROM A PHYSICAL OR VISUAL HANDICAP THAT PRECLUDES THE USE OF A TELEPHONE DIRECTORY.

(II) EACH TELEPHONE COMPANY THAT IS AUTHORIZED BY THE COMMISSION TO LEVY A CHARGE FOR DIRECTORY ASSISTANCE CALLS UNDER THIS SUBSECTION SHALL NOTIFY ITS RESIDENTIAL CUSTOMERS OF THE AVAILABILITY OF EXEMPTIONS FROM THE DIRECTORY ASSISTANCE CHARGE AND THE PROCEDURE FOR MAKING APPLICATION FOR ANY EXEMPTION.

(4) THE COMMISSION may provide other exemptions [which] THAT are just and reasonable.

~~SECTION 2. AND BE IT FURTHER ENACTED, That the Laws of Maryland read as follows:~~

Article 78 — Public Service Commission Law

68.

~~(b) (1) The Commission may not authorize telephone company charges to be levied for directory assistance calls made by residential customers upon the first [5] 2 calls made to directory assistance from each residential service per monthly billing cycle.~~

~~(2) In order to determine just and reasonable rates for residential telephone service, the Commission shall adjust the residential telephone rates of a telephone company that it considers appropriate to provide the same net operating income that the telephone company would realize if no charges were levied on the first 12 calls made to directory assistance under paragraph (1) of this subsection.~~

~~(3) The Commission may not authorize telephone company charges to be levied for directory assistance upon [any].~~

~~(I) ANY person who suffers from a physical or visual handicap that precludes the use of a telephone directory; OR~~

~~(II) A RESIDENTIAL CUSTOMER WHO REQUESTS ASSISTANCE REGARDING A:~~

- ~~1. NONPUBLISHED LISTING;~~
- ~~2. NONLISTED LISTING; OR~~