OPERATING INCOME THAT THE TELEPHONE COMPANY WOULD REALIZE IF NO CHARGES WERE LEVIED ON THE FIRST 12 CALLS MADE TO DIRECTORY ASSISTANCE UNDER PARAGRAPH (1) OF THIS SUBSECTION.

- (3) The Commission may not authorize telephone company charges to be levied for directory assistance upon any person [or persons who suffer from physical or visual handicaps which preclude their use of telephone directories and it] WHO SUFFERS FROM A PHYSICAL OR VISUAL HANDICAP THAT PRECLUDES THE USE OF A TELEPHONE DIRECTORY.
- (4) THE COMMISSION may provide other exemptions [which] THAT are just and reasonable.

SECTION 2. AND BE IT FURTHER ENACTED, That the Laws of Maryland read as follows:

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- (b) (1) The Commission may not authorize telephone company charges to be levied for directory assistance calls made by residential customers upon the first [5] 2 calls made to directory assistance from each residential service per monthly billing cycle.
- (2) In order to determine just and reasonable rates for residential telephone service, the Commission shall adjust the residential telephone rates of a telephone company that it considers appropriate to provide the same net operating income that the telephone company would realize if no charges were levied on the first 12 calls made to directory assistance under paragraph (1) of this subsection.
- (3) The Commission may not authorize telephone company charges to be levied for directory assistance upon [any]:
- $$\rm (I)$$  ANY-person who suffers from a physical or visual handicap that precludes the use of a telephone directory; OR
- (II) A RESIDENTIAL CUSTOMER WHO REQUESTS ASSISTANCE REGARDING A:
  - 1. .NONPUBLISHED-LISTING;
  - 2. NONLISTED LISTING; OR
  - 3. NEW OR CHANGED LISTING.
- (4) The Commission may provide other exemptions that are just and reasonable.
- SECTION 3. AND BE IT FURTHER ENACTED, That Section 1 of this Act shall take effect November 1, 1992.
- SECTION 4. AND BE IT FURTHER ENACTED, That Section 2 of this Act shall take effect July 1, 1994 October 1, 1992.