- (D) WHEN THE LEGITIMACY OR APPROPRIATENESS OF THE HEALTH CARE SERVICE IS DISPUTED, A HEALTH MAINTENANCE ORGANIZATION MAY REQUEST ADDITIONAL MEDICAL INFORMATION THAT DESCRIBES AND SUMMARIZES THE DIAGNOSIS, TREATMENT, AND SERVICES RENDERED TO THE MEMBER OR SUBSCRIBER.
- (E) WHEN NECESSARY TO DETERMINE ELIGIBILITY FOR BENEFITS OR FOR DETERMINATION OF COVERAGE, A HEALTH MAINTENANCE ORGANIZATION MAY OBTAIN ADDITIONAL INFORMATION FROM ITS SUBSCRIBER OR MEMBER, THE EMPLOYER OF THE SUBSCRIBER OR MEMBER, OR ANY OTHER NON-PROVIDER THIRD PARTY, PROVIDED THAT ANY DELAYS IN PAYING A UNIFORM CLAIM RESULTING FROM OBTAINING THIS INFORMATION ARE SUBJECT TO THE PROVISIONS OF § 19-712.1(B) OF THIS SUBTITLE.
- (E) (F) THE COMMISSIONER MAY IMPOSE A PENALTY NOT TO EXCEED \$500 ON ANY HEALTH MAINTENANCE ORGANIZATION THAT VIOLATES THE PROVISIONS OF THIS SECTION.

## Article 48A - Insurance Code

354Z.

- (F) (1) FOR SERVICES RENDERED BY ANY PERSON ENTITLED TO REIMBURSEMENT UNDER SUBSECTION (A) OF THIS SECTION OR A HOSPITAL AS DEFINED IN § 19–301 OF THE HEALTH GENERAL ARTICLE:
- (I) <u>EXCEPT AS PROVIDED IN PARAGRAPH (3) OF THIS SUBSECTION</u>, A NONPROFIT HEALTH SERVICE PLAN SHALL ACCEPT THE UNIFORM CLAIMS FORM ADOPTED BY THE INSURANCE COMMISSIONER UNDER § 490P OF THIS ARTICLE:
- 1. AS A PROPERLY FILED CLAIM WITH ALL NECESSARY DOCUMENTATION; AND
- 2. AS THE SOLE INSTRUMENT FOR REIMBURSEMENT; AND
- (II) A NONPROFIT HEALTH SERVICE PLAN MAY NOT IMPOSE AS A CONDITION OF REIMBURSEMENT ANY REQUIREMENTS TO:
- $$\rm 1.~~MODIFY~THE~UNIFORM~CLAIMS~FORM~OR~ITS$  CONTENT; OR
  - 2. SUBMIT ADDITIONAL CLAIMS FORMS.
- (2) THE UNIFORM CLAIMS FORM SUBMITTED UNDER THIS PARAGRAPH SUBSECTION:
  - (I) SHALL BE PROPERLY COMPLETED; AND
  - (II) MAY BE SUBMITTED BY ELECTRONIC TRANSFER.