

(ii) Meet any applicable regulations the Secretary adopts under this subtitle relating to the qualifications of private review agents or the performance of utilization review.

(2) The Secretary shall deny a certificate to any applicant that does not provide assurances satisfactory to the Secretary that:

(i) The procedures and policies of the private review agent will protect the confidentiality of medical records in accordance with applicable State and federal laws; ~~and~~

(ii) The private review agent will be accessible to patients ~~and providers~~ 5 working days a week during normal business hours in this State; ~~AND~~

~~(iii) THE PRIVATE REVIEW AGENT WILL BE ACCESSIBLE TO PROVIDERS 24 HOURS A DAY 7 DAYS A WEEK IN THIS STATE FOR THE PURPOSE OF AUTHORIZING EMERGENCY CARE.~~

(b) The Secretary may revoke a certificate if the holder does not comply with performance assurances under this section, violates any provision of this subtitle, or violates any regulation adopted under any provision of this subtitle.

(c) (1) Before denying or revoking a certificate under this section, the Secretary shall provide the applicant or certificate holder with reasonable time to supply additional information demonstrating compliance with the requirements of this subtitle and the opportunity to request a hearing.

(2) If an applicant or certificate holder requests a hearing, the Secretary shall send a hearing notice by certified mail, return receipt requested, at least 30 days before the hearing.

(3) The Secretary shall hold the hearing in accordance with Title 10, Subtitle 2 of the State Government Article.

19-1307.1.

~~(A) A PRIVATE REVIEW AGENT, ON THE REQUEST OF A PROVIDER THAT IS REQUIRED TO HAVE THE AUTHORIZATION OF THAT PRIVATE REVIEW AGENT BEFORE TREATMENT IS PROVIDED OR REIMBURSED, SHALL DISCLOSE TO THE PROVIDER A COPY OF:~~

~~(1) THE SPECIFIC CRITERIA AND STANDARDS, INCLUDING THE INTERPRETIVE GUIDELINES, TO BE USED IN CONDUCTING UTILIZATION REVIEW OF PROPOSED OR DELIVERED SERVICES; AND~~

~~(2) ANY SUBSEQUENT REVISIONS OR MODIFICATIONS TO THE SPECIFIC CRITERIA AND STANDARDS, INCLUDING INTERPRETIVE GUIDELINES, TO BE USED IN CONDUCTING UTILIZATION REVIEW OF PROPOSED OR DELIVERED SERVICES.~~