submitted and approved by the federal Centers for Medicare and Medicaid Services.

The Human Services Article Review Committee notes, for consideration by the General Assembly, that the waiver renewal effective July 1, 2004, allows individuals 18 years old and older to receive services under the Program.

Defined terms: "Functional need" § 7-501 "Program" § 7-501

7-504. INDIVIDUALIZED SUPPORT PLAN.

(A) PLAN REQUIRED.

EACH CONSUMER'S SERVICES SHALL BE BASED ON AN INDIVIDUALIZED SUPPORT PLAN THAT IS:

- (1) JOINTLY DEVELOPED BY THE CONSUMER OR THE CONSUMER'S REPRESENTATIVE AND THE DEPARTMENT OR ITS DESIGNEE:
- (2) APPROVED BY THE CONSUMER OR THE CONSUMER'S REPRESENTATIVE; AND
- (3) GIVEN TO THE CONSUMER AND THE CONSUMER'S REPRESENTATIVE IN WRITING OR OTHER APPROPRIATE AND UNDERSTANDABLE FORMAT.
 - (B) PLAN SPECIFICATIONS.

THE INDIVIDUALIZED SUPPORT PLAN SHALL SPECIFY:

- (1) THE SCOPE OF ATTENDANT SERVICES AND SUPPORTS AND THE HOURS THAT THE SERVICES ARE TO BE PROVIDED;
- (2) ALTERNATE SOURCES FOR ATTENDANT SERVICES AND SUPPORTS, INCLUDING THE MEANS OF ENSURING SUBSTITUTE AND EMERGENCY ATTENDANT SERVICES AND SUPPORTS;
- (3) A MECHANISM TO COORDINATE ATTENDANT SERVICES AND SUPPORTS WITH HEALTH CARE SERVICES THAT THE CONSUMER RECEIVES;
- (4) AN INITIAL ASSESSMENT OF THE CONSUMER'S NEEDS AND THE FREQUENCY OF REASSESSMENT;
 - (5) THE METHOD OF SERVICE DELIVERY:
- (6) THE DEGREE AND FREQUENCY OF SUPERVISION OF THE PERSONAL ASSISTANT NECESSARY FOR EFFECTIVE DELIVERY OF ATTENDANT SERVICES AND SUPPORTS;
- (7) THE MEANS TO ADJUST SERVICES AND HOURS WHEN CHANGES ARE NEEDED; AND
 - (8) COMPLAINT AND APPEAL PROCEDURES.