- (II) INCURS EXPENSES FOR THE REPAIR OF A CONDITION SUBJECT TO THE ADJUSTMENT PROGRAM BEFORE THE CONSUMER KNOWS ABOUT THE ADJUSTMENT PROGRAM.
- (2) REIMBURSEMENT UNDER THIS SUBSECTION SHALL BE CONSISTENT WITH THE TERMS AND CONDITIONS OF THE PARTICULAR ADJUSTMENT PROGRAM.
- (3) (I) A CONSUMER SHALL MAKE A CLAIM FOR REIMBURSEMENT UNDER THIS SUBSECTION IN WRITING TO THE MANUFACTURER WITHIN THE LATER OF:
- 1. 2 YEARS AFTER THE DATE OF THE CONSUMER'S PAYMENT FOR THE REPAIR OF THE CONDITION; OR
- 2. 1 YEAR AFTER THE DATE THE MANUFACTURER SENDS THE NOTICE REQUIRED UNDER SUBSECTION (A)(3) OF THIS SECTION.
- (II) THE MANUFACTURER SHALL NOTIFY THE CONSUMER WITHIN 21 BUSINESS DAYS AFTER RECEIVING A CLAIM FOR REIMBURSEMENT WHETHER THE CLAIM WILL BE APPROVED OR DENIED.
- (III) IF THE CLAIM IS DENIED, THE MANUFACTURER SHALL STATE IN WRITING THE SPECIFIC REASONS FOR THE DENIAL.
- (E) (1) WITHIN-30 DAYS AFTER ESTABLISHING AN ADJUSTMENT PROGRAM, THE MANUFACTURER SHALL SEND A COPY OF THE ADJUSTMENT PROGRAM TO THE MOTOR VEHICLE ADMINISTRATION.
- (2) WITHN 10 DAYS AFTER RECEIVING A COPY OF AN ADJUSTMENT PROGRAM FROM A MANUFACTURER, THE MOTOR VEHICLE ADMINISTRATION SHALL POST THE COPY ON ITS WEBSITE.

14-1403.

A VIOLATION OF THIS SUBTITLE IS:

- (1) AN UNFAIR OR DECEPTIVE TRADE PRACTICE WITHIN THE MEANING OF TITLE 13 OF THIS ARTICLE; AND
- (2) SUBJECT TO THE ENFORCEMENT AND PENALTY PROVISIONS CONTAINED IN TITLE 13 OF THIS ARTICLE.