- 3. THE PROPER INFORMATION REGARDING THE <u>PERSON THAT IS TO RECEIVE THE CONSUMER REPORT OR THE</u> TIME PERIOD DURING WHICH THE CONSUMER REPORT IS TO BE AVAILABLE TO USERS OF THE CONSUMER REPORT.
- (2) A (I) EXCEPT AS PROVIDED IN SUBPARAGRAPH (II) OR (IV) OF THIS PARAGRAPH, A CONSUMER REPORTING AGENCY SHALL COMPLY WITH A REQUEST MADE UNDER PARAGRAPH (1) OF THIS SUBSECTION WITHIN $\frac{5}{2}$ BUSINESS DAYS AFTER RECEIVING THE REQUEST.
- (II) 1. AFTER JANUARY 31, 2009, A CONSUMER REPORTING AGENCY SHALL COMPLY WITH A REQUEST MADE UNDER PARAGRAPH (1) OF THIS SUBSECTION WITHIN 15 MINUTES AFTER THE CONSUMER'S REQUEST IS RECEIVED BY THE CONSUMER REPORTING AGENCY IF THE REQUEST IS:
- HADE MADE BY TELEPHONE, BY ELECTRONIC MAIL, OR BY SECURE CONNECTION ON THE WEBSITE OF THE CONSUMER REPORTING AGENCY; AND.
- 2- RECEIVED BY THE CONSUMER REPORTING AGENCY DURING NORMAL BUSINESS HOURS.
- (III) A CONSUMER REPORTING AGENCY IS NOT REQUIRED TO TEMPORARILY LIFT A SECURITY FREEZE WITHIN 15 MINUTES UNDER SUBPARAGRAPH (II) OF THIS PARAGRAPH II:
- HE CONSUMER FAILS TO COMPLY WITH PARAGRAPH (1)(III) OF THIS SUBSECTION; OR
- 2- THE CONSUMER REPORTING AGENCY'S ABILITY
 TO TEMPORARILY LIFT THE SECURITY FREEZE WITHIN 15 MINUTES IS
 PREVENTED BY:
- AN ACT OF GOD, INCLUDING FIRE, EARTHQUAKE, HURRIGANE, STORM, OR SIMILAR NATURAL DISASTER OR PHENOMENON,
- B. AN UNAUTHORIZED OR ILLEGAL ACT BY A THIRD PARTY, INCLUDING TERRORISM, SABOTAGE, RIOT, VANDALISM, LABOR-STRIKE OR DISPUTE-THAT DISRUPTS OPERATIONS, OR SIMILAR OCCURRENCE: