- (9) (I) "INTERNET SERVICE PROVIDER" MEANS A SERVICE THAT ENABLES USERS TO ACCESS CONTENT, INFORMATION, ELECTRONIC MAIL, OR OTHER SERVICES OFFERED OVER THE INTERNET THAT MAY INCLUDE ACCESS TO PROPRIETARY CONTENT, INFORMATION, AND OTHER SERVICES AS PART OF A PACKAGE OF SERVICES OFFERED TO SUBSCRIBERS.
- (II) "INTERNET SERVICE PROVIDER" DOES NOT INCLUDE TELECOMMUNICATIONS SERVICES.
- (10) "MATERIALLY FALSIFIED" MEANS ALTERED OR CONCEALED IN A MANNER THAT WOULD IMPAIR THE ABILITY OF ONE OF THE FOLLOWING TO IDENTIFY, LOCATE, OR RESPOND TO A PERSON WHO INITIATED AN ELECTRONIC MAIL MESSAGE OR TO INVESTIGATE AN ALLEGED VIOLATION OF THIS SECTION:
 - (I) A RECIPIENT OF THE MESSAGE;
- $\underbrace{(II)} \quad \underline{\text{AN INTERNET ACCESS SERVICE PROCESSING THE MESSAGE ON } \\ \underline{\text{BEHALF OF A RECIPIENT;}}$
 - (III) A PERSON ALLEGING A VIOLATION OF THIS SECTION; OR
 - (IV) A LAW ENFORCEMENT AGENCY.
 - (10) (11) "MULTIPLE" MEANS:
- (I) MORE THAN 10 COMMERCIAL ELECTRONIC MAIL MESSAGES DURING A 24–HOUR PERIOD;
- (II) MORE THAN 100 COMMERCIAL ELECTRONIC MAIL MESSAGES DURING A 30–DAY PERIOD; OR
- (III) MORE THAN 1,000 COMMERCIAL ELECTRONIC MAIL MESSAGES DURING-A 1–YEAR PERIOD.
 - (11) (12) "PROTECTED COMPUTER" MEANS A COMPUTER USED:
- (I) EXCLUSIVELY BY STATE COVERNMENT OR A FINANCIAL INSTITUTION: OR
- $\frac{(II)}{\text{INSTITUTION; OR}}$ BY OR FOR STATE COVERNMENT OR A FINANCIAL INSTITUTION; OR
 - (HH) IN INTRASTATE OR INTERSTATE COMMUNICATION.
- (13) "ROUTINE CONVEYANCE" MEANS THE TRANSMISSION, ROUTING, RELAYING, HANDLING, OR STORING, THROUGH AN AUTOMATIC TECHNICAL PROCESS, OF AN ELECTRONIC MAIL MESSAGE FOR WHICH ANOTHER PERSON HAS IDENTIFIED THE RECIPIENTS OR PROVIDED THE RECIPIENTS' ADDRESSES.
 - (B) A PERSON MAY NOT CONSPIRE TO OR KNOWINGLY:
- (1) USE A PROTECTED COMPUTER OF ANOTHER TO RELAY OR RETRANSMIT MULTIPLE COMMERCIAL ELECTRONIC MAIL MESSAGES WITH THE