

(2) A DESCRIPTION OF THE AGENCY'S GOALS;

(3) A DESCRIPTION OF THE OBJECTIVES AND PERFORMANCE MEASURES IMPLEMENTED AT THE PROGRAM LEVEL TO ACHIEVE THE AGENCY'S GOALS; GOALS, INCLUDING:

(I) PERFORMANCE MEASURE STATISTICS FOR AT LEAST THE 2 MOST RECENTLY COMPLETED FISCAL YEARS; AND

(II) PERFORMANCE MEASURE ESTIMATES FOR THE CURRENT YEAR APPROPRIATION AND BUDGET REQUEST YEAR;

~~(4) AN OPERATIONAL DEFINITION AND DESCRIPTION OF EACH PERFORMANCE MEASURE; A DISCUSSION OF THE AGENCY'S PROGRESS IN MEETING ITS GOALS AND PERFORMANCE MEASURES AND ANY CHALLENGES THE AGENCY HAS FACED IN WORKING TOWARD ITS GOALS;~~

~~(5) A DESCRIPTION OF THE METHODS AND INDICATORS DEVELOPED AND USED TO EVALUATE EACH PERFORMANCE MEASURE, INCLUDING A DESCRIPTION OF THE INTERNAL CONTROLS ESTABLISHED TO ENSURE RELIABILITY OF THE DATA COLLECTED FOR EACH PERFORMANCE MEASURE; AND~~

~~(6) AN IDENTIFICATION OF THE CUSTOMERS AND STAKEHOLDERS SERVED; SERVED.~~

(D) AN AGENCY SUBJECT TO THIS SUBTITLE SHALL MAINTAIN DOCUMENTATION OF THE INTERNAL CONTROLS ESTABLISHED TO EVALUATE PERFORMANCE MEASURES THAT SHALL BE SUBJECT TO REVIEW BY THE STATE, INCLUDING THE OFFICE OF LEGISLATIVE AUDITS.

(E) (1) THE DEPARTMENT SHALL PROVIDE A REPORT TO THE SENATE BUDGET AND TAXATION COMMITTEE AND HOUSE APPROPRIATIONS COMMITTEE IN JANUARY OF EACH YEAR ON THE CONTENTS OF THE STATE COMPREHENSIVE PLAN AND THE STATE'S PROGRESS TOWARD THE GOALS OUTLINED IN THE PLAN.

(2) THE REPORT SHALL INCLUDE DETAILS ON EACH AGENCY'S PROGRESS.

(3) THE SENATE BUDGET AND TAXATION COMMITTEE AND HOUSE APPROPRIATIONS COMMITTEE MAY HOLD HEARINGS AFTER RECEIVING THE REPORT.

(4) THE FIRST REPORT SHALL BE SUBMITTED ON OR BEFORE JANUARY 31, 2005 AND SHALL INCLUDE A PRESENTATION OF THE FIRST MANAGING FOR RESULTS STATE COMPREHENSIVE PLAN.

~~(7) AN ANALYSIS OF THE USE OF RESOURCES TO MEET THE AGENCY'S NEEDS, INCLUDING FUTURE NEEDS, AND AN ESTIMATE OF ADDITIONAL RESOURCES THAT MAY BE NECESSARY TO MEET FUTURE NEEDS; AND~~

~~(8) AN ANALYSIS OF THE AGENCY'S PERFORMANCE MEASURE DATA, INCLUDING:~~