

(E) THE BOARD SHALL RENEW THE CERTIFICATE OF EACH CERTIFIED PROGRAM ADMINISTRATOR WHO MEETS THE REQUIREMENTS OF THIS SECTION.

20-311.

(A) THE BOARD SHALL REINSTATE THE CERTIFICATE OF A PROGRAM ADMINISTRATOR WHO HAS FAILED TO RENEW THE CERTIFICATE FOR ANY REASON, IF THE INDIVIDUAL:

- (1) HAS NOT HAD THE CERTIFICATE SUSPENDED OR REVOKED;
- (2) MEETS THE RENEWAL REQUIREMENTS OF § 20-310 OF THIS SUBTITLE;
- (3) PAYS TO THE BOARD THE REINSTATEMENT FEE SET BY THE BOARD;
- (4) SUBMITS TO THE BOARD SATISFACTORY EVIDENCE OF COMPLIANCE WITH THE QUALIFICATIONS AND REQUIREMENTS ESTABLISHED UNDER THIS TITLE FOR CERTIFICATE REINSTATEMENTS; AND
- (5) APPLIES TO THE BOARD FOR REINSTATEMENT OF THE CERTIFICATE WITHIN 5 YEARS AFTER THE CERTIFICATE EXPIRES.

(B) (1) THE BOARD MAY NOT REINSTATE THE CERTIFICATE OF A PROGRAM ADMINISTRATOR WHO FAILS TO APPLY FOR REINSTATEMENT OF THE CERTIFICATE WITHIN 5 YEARS AFTER THE CERTIFICATE EXPIRES.

(2) HOWEVER, THE PROGRAM ADMINISTRATOR MAY BE CERTIFIED BY MEETING THE CURRENT REQUIREMENTS FOR OBTAINING A NEW CERTIFICATE UNDER THIS TITLE.

20-312.

(A) UNLESS THE BOARD AGREES TO ACCEPT THE SURRENDER OF A CERTIFICATE, A CERTIFIED PROGRAM ADMINISTRATOR MAY NOT SURRENDER THE CERTIFICATE NOR MAY THE CERTIFICATE LAPSE BY OPERATION OF LAW WHILE THE CERTIFIED PROGRAM ADMINISTRATOR IS UNDER INVESTIGATION OR WHILE CHARGES ARE PENDING AGAINST THE CERTIFIED PROGRAM ADMINISTRATOR.

(B) THE BOARD MAY SET CONDITIONS ON ITS AGREEMENT WITH THE CERTIFIED PROGRAM ADMINISTRATOR UNDER INVESTIGATION OR AGAINST WHOM CHARGES ARE PENDING TO ACCEPT SURRENDER OF THE CERTIFIED PROGRAM ADMINISTRATOR'S CERTIFICATE.

20-313.

(A) THE BOARD SHALL INVESTIGATE AND TAKE APPROPRIATE ACTION AS TO ANY COMPLAINT FILED WITH THE BOARD THAT ALLEGES THAT A CERTIFIED PROGRAM ADMINISTRATOR HAS FAILED TO MEET ANY STANDARD OF THE BOARD.

(B) SUBJECT TO THE HEARING PROVISIONS OF § 20-314 OF THIS SUBTITLE, THE BOARD MAY DENY A CERTIFICATE TO ANY APPLICANT, REPRIMAND ANY CERTIFIED PROGRAM ADMINISTRATOR, PLACE ANY CERTIFIED PROGRAM