

~~(1) (1) A CARRIER SHALL PROVIDE NOTICE OF AN ADVERSE DECISION AS PROVIDED IN THIS SUBSECTION.~~

~~(2) EXCEPT AS PROVIDED IN PARAGRAPH (3) OF THIS SUBSECTION, FOR AN EMERGENCY CASE:~~

~~(I) THE CARRIER SHALL PROVIDE WRITTEN NOTICE TO THE MEMBER AND THE AUTHORIZED REPRESENTATIVE WITHIN 72 HOURS AFTER RECEIPT OF THE REQUEST FOR HEALTH CARE SERVICES, UNLESS THE MEMBER OR THE AUTHORIZED REPRESENTATIVE FAILS TO PROVIDE SUFFICIENT INFORMATION TO MAKE THE DECISION; OR~~

~~(II) IF THE MEMBER OR THE AUTHORIZED REPRESENTATIVE FAILS TO PROVIDE SUFFICIENT INFORMATION TO MAKE THE DECISION, THE CARRIER SHALL:~~

~~1. NOTIFY THE MEMBER AND THE AUTHORIZED REPRESENTATIVE IN WRITING WITHIN 24 HOURS AFTER RECEIPT OF THE REQUEST FOR HEALTH CARE SERVICES OF THE SPECIFIC INFORMATION NECESSARY TO MAKE THE DECISION;~~

~~2. ALLOW THE MEMBER OR THE AUTHORIZED REPRESENTATIVE AT LEAST 48 HOURS TO PROVIDE THE SPECIFIC INFORMATION; AND~~

~~3. NOTIFY THE MEMBER AND THE AUTHORIZED REPRESENTATIVE IN WRITING OF THE CARRIER'S DECISION WITHIN THE EARLIER OF:~~

~~A. 48 HOURS AFTER RECEIPT OF THE SPECIFIC INFORMATION REQUIRED IN ITEM 1 OF THIS SUBPARAGRAPH; OR~~

~~B. 48 HOURS FROM THE TIME THE SPECIFIC INFORMATION WAS REQUIRED TO BE PROVIDED TO THE CARRIER.~~

~~(3) FOR AN EXTENSION OF A COURSE OF TREATMENT BEYOND THE PERIOD OF TIME OR NUMBER OF TREATMENTS PREVIOUSLY APPROVED BY THE CARRIER, THE CARRIER SHALL PROVIDE NOTICE TO THE MEMBER AND THE AUTHORIZED REPRESENTATIVE WITHIN 24 HOURS AFTER RECEIPT OF THE REQUEST, IF:~~

~~(I) THE DECISION ADDRESSES AN EMERGENCY CASE; AND~~

~~(II) THE REQUEST FOR THE EXTENSION WAS PROVIDED TO THE CARRIER BY THE MEMBER OR THE AUTHORIZED REPRESENTATIVE AT LEAST 24 HOURS BEFORE THE EXPIRATION OF THE PREVIOUSLY APPROVED PERIOD OF TIME OR NUMBER OF TREATMENTS.~~

~~(4) (1) FOR A NONEMERGENCY CASE INVOLVING CARE THAT HAS NOT BEEN PROVIDED, THE CARRIER SHALL PROVIDE WRITTEN NOTICE TO THE MEMBER~~