

(xii) Provide or arrange to provide all Medicaid-covered services required to comply with State statutes and regulations mandating health and mental health services for children in State supervised care:

- 1. According to standards set by the Department; and
- 2. Locally, to the extent the services are available locally;

(xiii) Submit to the Department aggregate information from the quality assurance program, including complaints and resolutions from the enrollee and provider grievance systems, the enrollee hotline, and enrollee satisfaction surveys;

(xiv) Maintain as part of the enrollee's medical record the following information:

- 1. The basic health risk assessment conducted on enrollment;
- 2. Any information the managed care organization receives that results from an assessment of the enrollee conducted for the purpose of any early intervention, evaluation, planning, or case management program;
- 3. Information from the local department of social services regarding any other service or benefit the enrollee receives, including assistance or benefits under Article 88A of the Code; and
- 4. Any information the managed care organization receives from a school-based clinic, a core services agency, a local health department, or any other person that has provided health services to the enrollee; [and]

(xv) Upon provision of information specified by the Department under paragraph (19) of this subsection, pay school-based clinics for services provided to the managed care organization's enrollees; AND

~~(XVI) IF A DIAGNOSTIC OR EMERGENCY DENTAL SERVICE INDICATES THAT A THERAPEUTIC TREATMENT IS REQUIRED:~~

- ~~1. PROVIDE OR ARRANGE TO PROVIDE THE THERAPEUTIC TREATMENT, AND~~
- ~~2. FOLLOW UP TO ASSURE THAT THE ENROLLEE RECEIVED THE REQUIRED THERAPEUTIC TREATMENT IN COORDINATION WITH PARTICIPATING DENTISTS, ENROLLEES, AND FAMILIES OF ENROLLEES, DEVELOP A PROCESS TO ARRANGE TO PROVIDE DENTAL THERAPEUTIC TREATMENT TO INDIVIDUALS UNDER 21 YEARS OF AGE THAT REQUIRES:~~

- 1. A PARTICIPATING DENTIST TO NOTIFY A MANAGED CARE ORGANIZATION WHEN AN ENROLLEE IS IN NEED OF THERAPEUTIC TREATMENT AND THE DENTIST IS UNABLE TO PROVIDE THE TREATMENT;