

(i) Has been convicted of a felony or pleaded nolo contendere to a felony charge, if the felony involved fraud, embezzlement, fraudulent conversion, or misappropriation of property;

(ii) Has been held liable or enjoined in a civil action by final judgment if the civil action involved fraud, embezzlement, fraudulent conversion, or misappropriation as a fiduciary; or

(iii) Has been subject to an effective injunctive or restrictive order of a court of record or, within the past 10 years, had any State or federal license or permit suspended or revoked as a result of an action brought by a governmental agency, arising out of or relating to business activity or health care, including actions affecting a license to operate any facility or service for aging, impaired, or dependent persons;

(14) A description of the form of governance of the provider, including the composition of the governing body, and a statement that the provider shall satisfy the requirements of § 11A of this subtitle;

(15) If applicable, a description of the conditions under which the provider may be issued a certificate of registration and may use escrowed deposits, and a statement of the amount of the subscriber's deposit that may be used;

(16) A summary of the basic services provided or proposed to be provided at the facility under the continuing care agreement, including the extent to which health related services are furnished, that clearly states which services are indicated in the agreement as included in the basic fee or fees and which services are or will be made available at or by the facility at an extra charge;

(17) A statement that the provider shall amend its disclosure statement if, at any time, in the opinion of the provider or the Department, an amendment is necessary to prevent the disclosure statement from containing any material misstatement of fact required by this section to be stated in the disclosure statement or omission of a material fact required by this section to be stated in the disclosure statement;

(18) A description of any activity involving a renovation or an expansion, whether or not subject to Department review, during the preceding fiscal year or proposed for the current fiscal year;

(19) A statement if it is the provider's policy to impose a surcharge on some, but not all, subscribers because of some condition or circumstance and that the surcharge will not be considered part of the entrance fee in the statutory refund under § 15 of this subtitle;

(20) A description of the existence and role of the resident association;
[and]

(21) A DESCRIPTION OF THE INTERNAL GRIEVANCE PROCEDURE; AND INCLUDING: