15-218.

- (a) Except as provided under § 15-219 of this subtitle, a procurement officer who receives a protest or a contract claim FROM A CONTRACTOR shall comply with this section.
- (b) (1) On receipt of a protest or contract claim [under § 15-217 of this subtitle] FROM A CONTRACTOR, a procurement officer:
 - (i) shall review the substance of the protest or contract claim;
- (ii) may request additional information or substantiation through an appropriate procedure;
- (iii) may discuss with interested parties and, if appropriate, may conduct negotiations with the person initiating the protest or contract claim; and
 - (iv) shall comply with any applicable regulations.
- (2) Unless clearly inappropriate, the procurement officer shall seek the advice of the Office of the Attorney General.
- (c) (1) Subject to subsection (b) of this section and consistent with the State budget and other applicable laws, the procurement officer shall:
- (i) resolve the protest or contract claim by agreement of the parties;
 - (ii) wholly or partly deny the protest or contract claim; or
- (iii) wholly or partly grant the relief sought by the person who submitted the protest or contract claim.
- (2) The procurement officer promptly shall send the decision in writing to the reviewing authority.
- (d) Unless otherwise provided by regulation, the decision of the procurement officer shall be reviewed promptly by:
 - (1) the head of the unit; and
- (2) the head of the principal department or other equivalent unit of which the unit is a part.
- (e) (1) Except as provided under paragraph (3) of this subsection, the reviewing authority shall approve, disapprove, or modify the decision of the procurement officer.
- (2) The action of the reviewing authority under this subsection shall be the final action of the unit.
- (3) The reviewing authority may remand the proceeding with instructions to the procurement officer.