

(c) "Guarantor" means a person who is engaged in the business of making consumer products available to consumers and who makes a guaranty.

(d) (1) "Guaranty" means any of the following which is made at the time of the sale of a consumer product by a guarantor to a person guaranteed and which is part of the basis of the bargain between them:

(i) A written affirmation of fact or written promise which relates to the nature of the material or workmanship and affirms or promises that the material or workmanship is defect-free or meets a specified level of performance; or

(ii) A written undertaking to refund, repair, replace, or take other remedial action with respect to the consumer product if it proves defective in material or workmanship or fails to meet a specified level of performance.

(2) "Guaranty" includes warranty.

(3) "Guaranty" does not include:

(I) [a] A written statement or expression of general policy concerning customer satisfaction which is not subject to specified limitations; OR

(II) A SERVICE CONTRACT.

(E) "MECHANICAL BREAKDOWN INSURANCE" MEANS A POLICY, CONTRACT, OR AGREEMENT ISSUED BY AN AUTHORIZED INSURER THAT PROVIDES FOR THE REPAIR, REPLACEMENT, OR MAINTENANCE OF PROPERTY OR INDEMNIFICATION FOR REPAIR, REPLACEMENT, OR SERVICES, FOR THE OPERATIONAL OR STRUCTURAL FAILURE OF A PRODUCT DUE TO A DEFECT IN THE MATERIALS OR WORKMANSHIP OR DUE TO NORMAL WEAR AND TEAR.

[(e)] (F) "Person" includes an individual, corporation, business trust, estate, trust, partnership, association, two or more persons having a joint or common interest, or any other legal or commercial entity.

[(f)] (G) "Person guaranteed" means:

(1) The person who is the first buyer at retail of a consumer product which is the subject of a guaranty; [or]

(2) A person who is entitled to enforce the obligations of a guaranty against the guarantor; OR

(3) THE PERSON WHO IS ENTITLED TO ENFORCE THE OBLIGATIONS OF THE PROVIDER UNDER A SERVICE CONTRACT.

(H) "PROVIDER" MEANS A PERSON OR PERSONS ACTING IN CONCERT WHO ARE CONTRACTUALLY OBLIGATED UNDER THE TERMS OF A SERVICE CONTRACT TO PROVIDE SERVICES TO THE OWNER OF A PRODUCT COVERED BY THE SERVICE CONTRACT.