

(2) "Without charge" does not mean that the guarantor must compensate the person guaranteed for incidental expenses unless the expenses were incurred because the repair or replacement was not made within a reasonable time.

[(k)](N) "Wrongful breach of a guaranty" means the failure of a guarantor to perform the duties imposed by § 14-404(a), [and] (b), AND (C) OF THIS SUBTITLE.

(O) "WRONGFUL BREACH OF A SERVICE CONTRACT" MEANS THE FAILURE OF A PROVIDER TO PERFORM THE DUTIES IMPOSED BY § 14-404(A), (B), AND (C) OF THIS SUBTITLE.

14-402.

This subtitle shall be liberally construed and applied to promote its purposes and policies.

14-403.

(A) A guarantor shall deliver to the first person guaranteed the following written information:

(1) The duration of the guaranty period measured by time or, if practical, by some measure of usage such as mileage;

(2) Any reasonable and necessary maintenance required as a condition for the performance of the guaranty;

(3) A recital of the guarantor's obligations to the person guaranteed during the guaranty period;

(4) The procedure which the person guaranteed should follow to obtain the repair or replacement of the malfunctioning or defective consumer product; and

(5) Any means established by the guarantor for quick informal settlement of any guaranty dispute.

(B) EACH SERVICE CONTRACT SHALL BE IN WRITING AND SHALL SPECIFY:

(1) THE DURATION OF THE SERVICE CONTRACT MEASURED BY TIME OR, IF PRACTICAL, BY SOME MEASURE OF USAGE;

(2) ANY REASONABLE AND NECESSARY MAINTENANCE REQUIRED TO BE PERFORMED BY THE PERSON GUARANTEED AS A CONDITION FOR THE PERFORMANCE OF THE SERVICE CONTRACT;

(3) THE PURCHASE PRICE AND TERMS OF THE SERVICE CONTRACT, INCLUDING A RECITAL OF THE PROVIDER'S OBLIGATIONS UNDER THE SERVICE CONTRACT;

(4) THE MERCHANDISE AND SERVICES TO BE PROVIDED;

(5) THE PROCEDURES WHICH THE PERSON GUARANTEED SHOULD FOLLOW TO OBTAIN THE SERVICES UNDER THE SERVICE CONTRACT OR TO FILE A CLAIM UNDER THE SERVICE CONTRACT;