

(3) (i) Information provided in printed form under paragraphs (1) and (2) of this subsection shall be updated at least once a year.

(ii) Information provided on the Internet under [paragraph (2)] PARAGRAPHS (1) AND (2) of this subsection shall be updated at least once every 15 days.

~~(4) A CARRIER MAY MAKE AVAILABLE THE INFORMATION REQUIRED TO BE PROVIDED UNDER PARAGRAPHS (1) AND (2) OF THIS SUBSECTION BY NOTIFYING ENROLLEES HOW THEY MAY:~~

~~(I) REQUEST A PRINTED COPY OF THE LIST OF PROVIDERS ON THE CARRIER'S PROVIDER PANEL FROM THE CARRIER; AND~~

~~(II) ACCESS THE LIST OF PROVIDERS BY OTHER MEANS, INCLUDING INTERNET ACCESS.~~

~~[(4)](5)~~ A policy, certificate, or other evidence of coverage shall:

(i) indicate clearly the office in the Administration that is responsible for receiving and responding to complaints from enrollees about carriers; and

(ii) include the telephone number of the office and the procedure for filing a complaint.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2003.

Approved May 13, 2003.

CHAPTER 260

(Senate Bill 676)

AN ACT concerning

**Maryland Medical Assistance Program – Maryland Pharmacy Access Hotline
Prior Authorization – Mental Health Drugs**

FOR the purpose of ~~prohibiting the Department of Health and Mental Hygiene from establishing, within certain pharmacy assistance programs in the Maryland Medical Assistance Program, prior authorization requirements or restrictions on coverage for certain drugs used to treat mental illness and brain disorders; providing for the application of this Act; requiring the Department to consider the implementation of certain programs on psychiatric drug costs; making certain stylistic changes; and generally relating to the Maryland Medical Assistance Program and drugs for mental illness and brain disorders.~~ requiring the Department of Health and Mental Hygiene to establish a certain hotline; requiring the Department to distribute to Program recipients certain information about the hotline; requiring the Department to notify certain health