- (3) REFER COMPLAINTS WHERE APPROPRIATE TO LOCAL, STATE, OR FEDERAL AGENCIES THAT ARE AVAILABLE TO ASSIST THE PUBLIC WITH PRIVACY AND ELECTRONIC TRANSACTION RELATED COMPLAINTS;
- (4) DEVELOP INFORMATION AND EDUCATIONAL PROGRAMS AND MATERIALS TO FOSTER PUBLIC UNDERSTANDING AND RECOGNITION OF THE ISSUES RELATED TO PRIVACY IN ELECTRONIC COMMERCE AND UNLAWFUL CONDUCT OR PRACTICES IN ELECTRONIC TRANSACTIONS:
- (5) IDENTIFY CONSUMER PROBLEMS IN, AND FACILITATE THE DEVELOPMENT AND USE OF BEST PRACTICES BY PERSONS ENGAGED IN ELECTRONIC COMMERCE FOR THE PROTECTION OF THE PRIVACY OF PERSONAL INFORMATION IN ELECTRONIC COMMERCE TRANSACTIONS;
- (6) PROMOTE VOLUNTARY AND MUTUALLY AGREED UPON NONBINDING ARBITRATION AND MEDIATION OF PRIVACY RELATED OR ELECTRONIC TRANSACTION DISPUTES WHERE APPROPRIATE;
 - (7) INVESTIGATE AND ASSIST IN THE PROSECUTION OF:
- (I) IDENTITY THEFT AND OTHER PRIVACY RELATED CRIMES, AND, AS NECESSARY, COORDINATE WITH LOCAL, STATE, AND FEDERAL LAW ENFORCEMENT AGENCIES IN THE INVESTIGATION OF SIMILAR CRIMES; AND
- (II) UNLAWFUL CONDUCT OR PRACTICES IN ELECTRONIC TRANSACTIONS; AND
- (8) ASSIST AND COORDINATE IN THE TRAINING OF LOCAL, STATE, AND FEDERAL LAW ENFORCEMENT AGENCIES REGARDING IDENTITY THEFT, OTHER PRIVACY RELATED CRIMES, AND UNLAWFUL CONDUCT OR PRACTICES IN ELECTRONIC TRANSACTIONS AS APPROPRIATE.

6-203.

AT THE DIRECTION OF THE ATTORNEY GENERAL, THE UNIT MAY ADOPT REGULATIONS TO IMPLEMENT THIS SUBTITLE.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect October 1, 2001.

May 17, 2001

The Honorable Thomas V. Mike Miller, Jr. President of the Senate State House Annapolis MD 21401

Dear Mr. President:

In accordance with Article II, Section 17 of the Maryland Constitution, I have today vetoed Senate Bill 371 - Baltimore City Parking Authority - Residential-Parking Permits.