

~~(2) Each governmental self insurance group shall establish a toll free telephone number through which an employee or claimant, or a representative of an employee or claimant, may make direct telephone inquiries during regular business hours.~~

~~(3) The Commission may assess a fine not exceeding \$1,000 on a governmental self insurance group that does not comply with this subsection.~~

9-405.

~~(d) (1) Each employer that self insures under this section shall have in the State [an office run by] a competent individual who handles all [of the] DISPUTED workers' compensation [work] CLAIMS in the State for the employer EACH EMPLOYER THAT SELF-INSURES UNDER THIS SECTION SHALL HAVE IN THE STATE COMPETENT INDIVIDUALS WHO:~~

~~(I) HANDLE AND ADJUST EACH DISPUTED WORKERS' COMPENSATION CLAIM IN THE STATE FOR THE EMPLOYER; AND~~

~~(II) POSSESS THE KNOWLEDGE AND EXPERIENCE TO HANDLE AND ADJUST EACH DISPUTED CLAIM.~~

~~(2) Each employer that self-insures under this section shall establish a toll-free telephone number through which an employee or claimant, or a representative of an employee or claimant, may make direct telephone inquiries during regular business hours.~~

~~(3) The Commission may assess a fine not exceeding \$1,000 on a self-insurer that does not comply with this subsection.~~

9-410.

~~(a) An insurer that provides workers' compensation insurance in the State shall have in the State [an office run by] a competent individual who handles all [of the] DISPUTED workers' compensation [work] CLAIMS in the State for the insurer AN INSURER THAT PROVIDES WORKERS' COMPENSATION INSURANCE IN THE STATE SHALL HAVE IN THE STATE COMPETENT INDIVIDUALS WHO:~~

~~(1) HANDLE AND ADJUST EACH DISPUTED WORKERS' COMPENSATION CLAIM IN THE STATE FOR THE INSURER; AND~~

~~(2) POSSESS THE KNOWLEDGE AND EXPERIENCE TO HANDLE AND ADJUST EACH DISPUTED CLAIM.~~

~~(b) An insurer that provides workers' compensation insurance in the State, shall establish a toll-free telephone number through which an insured or claimant, or a representative of an insured or claimant, may make direct telephone inquiries during regular business hours.~~

~~(c) The Commission may assess a fine not exceeding \$1,000 on an insurer that does not comply with this section.~~