

(9) THE DEGREE AND FREQUENCY OF SUPERVISION OF THE PERSONAL ASSISTANT NECESSARY FOR THE EFFECTIVE DELIVERY OF ATTENDANT SERVICES AND SUPPORTS; AND

~~(10) THE AMOUNT OF CO-PAYMENTS OR COST SHARING, IF ANY;~~

~~(11) OUTCOME MEASURES USED TO ASSESS THE QUALITY OF SERVICES;~~  
AND

~~(12)~~ (10) COMPLAINT AND APPEAL PROCEDURES.

6-7A-05.

(A) THE DEPARTMENT AND THE DEPARTMENT OF HEALTH AND MENTAL HYGIENE SHALL ADOPT A QUALITY ASSURANCE SYSTEM FOR THE PROGRAM THAT IS CONSISTENT WITH FEDERAL REQUIREMENTS REGARDING QUALITY OF WAIVER SERVICES.:

~~(1) MODIFY ITS QUALITY ASSURANCE PROGRAM TO MAXIMIZE CONSUMER INDEPENDENCE AND CONSUMER DIRECTION IN AGENCY PROVIDED AND OTHER SERVICE OPTIONS FOR COMMUNITY BASED ATTENDANT SERVICES AND SUPPORTS;~~

~~(2) PROVIDE A SYSTEM THAT PROVIDES FOR THE EXTERNAL MONITORING OF THE QUALITY OF SERVICES AND ENSURES ONGOING MONITORING OF THE HEALTH AND WELL BEING OF EACH RECIPIENT;~~

~~(3) REQUIRE THAT QUALITY ASSURANCE MECHANISMS SHALL BE INCLUDED IN THE INDIVIDUAL'S WRITTEN PLAN THAT ARE APPROPRIATE FOR THE INDIVIDUAL AND THAT PROTECT THE CONSUMER TO THE MAXIMUM EXTENT POSSIBLE FROM ABUSE, NEGLECT, AND EXPLOITATION;~~

~~(4) MAKE AVAILABLE TO THE PUBLIC THE FINDINGS OF THE QUALITY ASSURANCE PROGRAM;~~

~~(5) ESTABLISH AN ONGOING PUBLIC PROCESS FOR DEVELOPMENT, IMPLEMENTATION, AND REVIEW OF THE QUALITY ASSURANCE PROGRAM AS DESCRIBED IN THIS SECTION; AND~~

~~(6) DEVELOP SANCTIONS.~~

~~(B) THE SYSTEM FOR QUALITY ASSURANCE SHALL BE DEVELOPED WITH CONSUMERS AND THEIR REPRESENTATIVES, DISABILITY ORGANIZATIONS, PROVIDERS, AND OTHERS.~~

~~(C)~~ (B) THE SYSTEM FOR QUALITY ASSURANCE SHALL INCLUDE MEANINGFUL CONSUMER INPUT, INCLUDING CONSUMER SURVEYS, THAT MEASURE THE EXTENT TO WHICH PARTICIPANTS RECEIVE THE SERVICES DESCRIBED IN THE INDIVIDUAL PLAN AND PARTICIPANT SATISFACTION WITH SUCH SERVICES.

6-7A-06.

SUBJECT TO § 2-1246 OF THE STATE GOVERNMENT ARTICLE, THE DEPARTMENT SHALL REPORT TO THE GENERAL ASSEMBLY EVERY 3 MONTHS CONCERNING THE