

16-601.

(a) Subject to the provisions of this section, the Commission shall start proceedings under [§ 16-701] § 16-701 OR § 16-701.1 of this title on a complaint made to the Commission by any person.

(b) (1) A complaint shall:

(i) be in writing; and

(ii) state specifically the facts on which the complaint is based.

(2) If a complaint is made by any person other than the Commission, the complaint shall be made under oath by the person who submits the complaint.

(3) A complaint may be accompanied by documentary or other evidence.

(c) The Commission shall investigate each complaint submitted to the Commission if the complaint:

(1) alleges facts that establish a prima facie case that is grounds for disciplinary action under [§ 16-701] § 16-701 OR § 16-701.1 of this title; and

(2) meets the requirements of this section.

(d) (1) On conclusion of the investigation, the Commission shall determine if there is a reasonable basis to believe that there are grounds for disciplinary action under [§ 16-701] § 16-701 OR § 16-701.1 of this title against an applicant or licensee.

(2) (i) If the Commission finds a reasonable basis as provided under paragraph (1) of this subsection, the Commission shall act on the complaint as provided under § 16-602 of this subtitle.

(ii) If the Commission does not find a reasonable basis as provided under paragraph (1) of this subsection, the Commission shall dismiss the complaint.

16-602.

(a) Except as otherwise provided in § 10-226 of the State Government Article, before the Commission takes any final action under [§ 16-701] § 16-701 OR § 16-701.1 of this title, it shall give the individual against whom the action is contemplated an opportunity for a hearing before:

(1) the Commission; or

(2) the Hearing Board for proceedings under § 16-211 of this title.

(b) The Commission shall give notice and hold the hearing in accordance with Title 10, Subtitle 2 of the State Government Article.

(c) The Commission may administer oaths in connection with any proceeding under this section.

(d) The hearing notice to be given to the individual shall be sent by certified mail to the last known address of the individual at least 10 days before the hearing.