

21-214. ELECTRONIC ERROR: CONSUMER DEFENSES.

(A) IN THIS SECTION, "ELECTRONIC ERROR" MEANS AN ERROR IN AN ELECTRONIC MESSAGE CREATED BY A CONSUMER USING AN INFORMATION PROCESSING SYSTEM IF A REASONABLE METHOD TO DETECT AND CORRECT OR AVOID THE ERROR WAS NOT PROVIDED.

(B) IN AN AUTOMATED TRANSACTION, A CONSUMER IS NOT BOUND BY AN ELECTRONIC MESSAGE THAT THE CONSUMER DID NOT INTEND AND WHICH WAS CAUSED BY AN ELECTRONIC ERROR, IF THE CONSUMER:

(1) PROMPTLY ON LEARNING OF THE ERROR:

(A) NOTIFIES THE OTHER PARTY OF THE ERROR; AND

(B) CAUSES DELIVERY TO THE OTHER PARTY OR, PURSUANT TO REASONABLE INSTRUCTIONS RECEIVED FROM THE OTHER PARTY, DELIVERS TO ANOTHER PERSON OR DESTROYS ALL COPIES OF THE INFORMATION; AND

(2) HAS NOT USED, OR RECEIVED ANY BENEFIT OR VALUE FROM, THE INFORMATION OR CAUSED THE INFORMATION OR BENEFIT TO BE MADE AVAILABLE TO A THIRD PARTY.

(C) IF SUBSECTION (B) OF THIS SECTION DOES NOT APPLY, THE EFFECT OF AN ELECTRONIC ERROR IS DETERMINED BY OTHER LAW.

21-215. ELECTRONIC MESSAGE: WHEN EFFECTIVE; EFFECT OF ACKNOWLEDGMENT.

(A) RECEIPT OF AN ELECTRONIC MESSAGE IS EFFECTIVE WHEN RECEIVED EVEN IF NO INDIVIDUAL IS AWARE OF ITS RECEIPT.

(B) RECEIPT OF AN ELECTRONIC ACKNOWLEDGMENT OF AN ELECTRONIC MESSAGE ESTABLISHES THAT THE MESSAGE WAS RECEIVED BUT BY ITSELF DOES NOT ESTABLISH THAT THE CONTENT SENT CORRESPONDS TO THE CONTENT RECEIVED.

21-216. IDEA OR INFORMATION SUBMISSION.

(A) THE FOLLOWING RULES APPLY TO A SUBMISSION OF AN IDEA OR INFORMATION FOR THE CREATION, DEVELOPMENT, OR ENHANCEMENT OF COMPUTER INFORMATION WHICH IS NOT MADE PURSUANT TO AN EXISTING AGREEMENT REQUIRING THE SUBMISSION:

(1) A CONTRACT IS NOT FORMED AND IS NOT IMPLIED FROM THE MERE RECEIPT OF AN UNSOLICITED SUBMISSION;

(2) ENGAGING IN A BUSINESS, TRADE, OR INDUSTRY THAT BY CUSTOM OR PRACTICE REGULARLY ACQUIRES IDEAS IS NOT IN ITSELF AN EXPRESS OR IMPLIED SOLICITATION OF THE INFORMATION; AND

(3) IF THE RECIPIENT SEASONABLY NOTIFIES THE PERSON MAKING THE SUBMISSION THAT THE RECIPIENT MAINTAINS A PROCEDURE TO RECEIVE AND REVIEW SUBMISSIONS, A CONTRACT IS FORMED ONLY IF: