

(2) for at least 5 years immediately before retirement, the member was a security attendant at Clifton T. Perkins Hospital Center, a correctional officer in any of the first six job classifications, or in a combination of these positions; and

(3) the member completes and submits a written application to the Board of Trustees stating the date when the member desires to retire.

(b) On retirement under this section, a member is entitled to receive a normal service retirement allowance that equals one fifty-fifth of the member's average final compensation multiplied by the number of years of creditable service.

SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect July 1, 2000.

Approved May 11, 2000.

CHAPTER 371

(House Bill 405)

AN ACT concerning

Health Insurance - Internal Appeal and Grievance Processes

FOR the purpose of requiring certain carriers to document an adverse decision and to include certain information in a written notice of an adverse decision to certain persons; requiring certain carriers to include certain information in a notice of a grievance decision to certain persons; requiring carriers to establish an internal appeal process for use by their members and health care providers for disputes relating to coverage decisions and providing that carriers can comply with this requirement in a certain manner; requiring carriers to provide certain information concerning the internal appeal process to members under certain circumstances; requiring carriers to send members and certain health care providers written notice of ~~a coverage decision~~ coverage decisions and appeal decisions within certain time limits under certain circumstances; requiring certain carriers to include certain information in a notice of ~~a coverage decision~~ coverage decisions and appeal decisions; authorizing the Insurance Commissioner to request authorization to release certain records under certain circumstances; requiring carriers to meet the burden of persuasion in certain circumstances; authorizing the Commissioner to consider certain information in reviewing a complaint; requiring the Commissioner to make and issue a final decision on a complaint under certain circumstances; requiring the Commissioner to include certain information in a certain notice to certain persons; providing that a certain failure of a carrier is a certain violation; authorizing the Commissioner to take certain ~~action~~ actions against a carrier for certain violations; authorizing the Commissioner to adopt certain regulations; making stylistic and technical changes; defining certain terms; providing for a delayed effective date for certain provisions of this Act; and generally relating to a carrier's internal appeal and grievance processes.