

Annotated Code of Maryland
(1996 Replacement Volume and 1998 Supplement)

BY adding to

Article - Health - General
Section 19-705.8 and 19-731
Annotated Code of Maryland
(1996 Replacement Volume and 1998 Supplement)

BY repealing and reenacting, with amendments,

Article - Health - General
Section 19-728, 19-730, ~~19-732~~, and 19-733
Annotated Code of Maryland
(1996 Replacement Volume and 1998 Supplement)

BY repealing

Article - Health - General
Section 19-731 and 19-732
Annotated Code of Maryland
(1996 Replacement Volume and 1998 Supplement)

SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND, That the Laws of Maryland read as follows:

Article - Health - General

19-702.

(b) To carry out the intent of subsection (a) of this section, the policy of this State is to:

(3) Provide for regulation of:

(i) The quality of health care, by the Department and by professional standards review organizations where appropriate; and

(ii) All other matters covered under this subtitle, by the Commissioner; and

19-705.2.

(a) With the advice of the Secretary, the Commissioner shall adopt regulations to establish a system for the receipt and timely investigation of complaints of members and subscribers of health maintenance organizations concerning the operation of any health maintenance organization in this State.

(b) The complaint system shall include:

(1) A procedure for the timely acknowledgment of receipt of a complaint;