- (2) CREATE COMPETITIVE RETAIL ELECTRICITY SUPPLY AND ELECTRICITY SUPPLY SERVICES MARKETS; AND
- (3) DERECULATE THE GENERATION, SUPPLY, AND PRICING OF ELECTRICITY.

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- (A) IN ASSESSING AND APPROVING EACH ELECTRIC COMPANYS
 RESTRUCTURING PLAN, AND OVERSEEING THE TRANSITION PROCESS AND
 REGULATION OF THE RESTRUCTURED ELECTRIC INDUSTRY, THE COMMISSION
 SHALL PROVIDE THAT THE TRANSITION TO A COMPETITIVE ELECTRICITY SUPPLY
 AND ELECTRICITY SUPPLY SERVICES MARKET SHALL BE ORDERLY, MAINTAIN
 ELECTRIC SYSTEM RELIABILITY, ENSURE COMPLIANCE WITH FEDERAL AND STATE
 ENVIRONMENTAL REGULATIONS, AND BE FAIR TO CUSTOMERS, ELECTRIC COMPANY
 INVESTORS, ELECTRIC COMPANIES, AND ELECTRICITY SUPPLIERS, AND PROVIDE
 ECONOMIC BENEFITS TO ALL CUSTOMER CLASSES.
- (B) (1) THE COMMISSION SHALL ISSUE THE ORDERS OR ADOPT RECULATIONS REQUIRED UNDER THIS SUBSECTION BEFORE THE IMPLEMENTATION OF CUSTOMER CHOICE.
- (B) (1) (2) (I) THE COMMISSION MAY SHALL ORDER EACH ELECTRIC COMPANY, IN CONJUNCTION WITH THE COMMISSION, THE OFFICE OF PEOPLE'S COUNSEL, AND OTHER PARTIES, TO IMPLEMENT A CONSUMER EDUCATION PROGRAM INFORMING CUSTOMERS OF CHANGES IN THE ELECTRIC INDUSTRY.
- (II) 1. AS PART OF THE CONSUMER EDUCATION PROCRAM UNDER THIS PARACRAPH, THE OFFICE OF THE ATTORNEY GENERAL, DIVISION OF CONSUMER PROTECTION, SHALL DEVELOP AND MAINTAIN INFORMATION AS TO RATES AND SERVICES OF THE ELECTRICITY SUPPLIERS LICENSED IN MARYLAND TO SERVE SMALL COMMERCIAL AND RESIDENTIAL ELECTRIC CUSTOMERS.
 - 2 THE INFORMATION REQUIRED IN THIS SUBPARACRAPH

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- A. READILY UNDERSTANDABLE AND FORMATTED AS TO PROVIDE A COMPARISON OF RATES AND SERVICES AMONG SUPPLIERS OF SIMILAR SERVICES; AND
- <u>B.</u> <u>MADE AVAILABLE TO THE PUBLIC THROUGH THE</u> <u>DIVISION'S ORDINARY MEANS OF PUBLICATION, WHICH SHALL INCLUDE</u> <u>PUBLICATION ON THE INTERNET.</u>
- (2) (3) THE COMMISSION SHALL ORDER UNIVERSAL SERVICE PROCRAMS TO BE MADE AVAILABLE IN EACH ELECTRIC COMPANYS DISTRIBUTION TERRITORY ON A STATEWIDE BASIS TO LOW INCOME CUSTOMERS.
- (3) (4) (I) THE COMMISSION MAY SHALL ORDER AN ELECTRIC COMPANY TO ADOPT POLICIES AND PRACTICES REASONABLY DESIGNED TO PREVENT: