

(D) A LICENSE ISSUED UNDER THIS SECTION MAY NOT BE TRANSFERRED WITHOUT PRIOR COMMISSION APPROVAL.

(E) THE COMMISSION SHALL ADOPT REGULATIONS OR ISSUE ORDERS TO:

(1) PROTECT CONSUMERS, ELECTRIC COMPANIES, AND ELECTRICITY SUPPLIERS FROM ANTICOMPETITIVE AND ABUSIVE PRACTICES;

(2) REQUIRE EACH ELECTRICITY SUPPLIER TO PROVIDE, IN ADDITION TO THE REQUIREMENTS UNDER § 7-505(B)(5) OF THIS SUBTITLE, ADEQUATE AND ACCURATE CUSTOMER INFORMATION TO ENABLE CUSTOMERS TO MAKE INFORMED CHOICES REGARDING THE PURCHASE OF ANY ELECTRICITY SERVICES OFFERED BY THE ELECTRICITY SUPPLIER;

(3) ESTABLISH REASONABLE RESTRICTIONS ON TELEMARKETING;

(4) ESTABLISH PROCEDURES FOR CONTRACTING WITH CUSTOMERS;

(5) ESTABLISH REQUIREMENTS AND LIMITATIONS RELATING TO DEPOSITS, BILLING, COLLECTIONS, AND CONTRACT CANCELLATIONS;

(6) ESTABLISH PROVISIONS PROVIDING FOR THE REFERRAL OF A DELINQUENT ACCOUNT BY AN ELECTRICITY SUPPLIER TO THE STANDARD OFFER SERVICE UNDER § 7-510(C) OF THIS SUBTITLE; AND

(7) ESTABLISH PROCEDURES FOR DISPUTE RESOLUTION.

(F) IN ACCORDANCE WITH REGULATIONS OR ORDERS OF THE COMMISSION, ELECTRICITY BILLS, FOR COMPETITIVE AND REGULATED ELECTRIC SERVICES, PROVIDED TO CONSUMERS MAY PROVIDE, IN ADDITION TO THE REQUIREMENTS OF § 7-505(B)(5) OF THIS SUBTITLE AND SUBSECTION (E)(2) OF THIS SECTION, THE FOLLOWING INFORMATION:

(1) THE IDENTITY AND PHONE NUMBER OF THE ELECTRICITY SUPPLIER OF THE SERVICE;

(2) SUFFICIENT INFORMATION TO EVALUATE PRICES AND SERVICES;
AND

(3) INFORMATION IDENTIFYING WHETHER THE PRICE IS REGULATED OR COMPETITIVE.

(G) (1) AN ELECTRICITY SUPPLIER OR ANY PERSON OR GOVERNMENTAL UNIT MAY NOT, WITHOUT FIRST OBTAINING THE CUSTOMER'S PERMISSION:

(I) MAKE ANY CHANGE IN THE ELECTRICITY SUPPLIER FOR A CUSTOMER; OR

(II) ADD A NEW CHARGE FOR A NEW OR EXISTING SERVICE OR OPTION.

(2) THE COMMISSION SHALL ADOPT REGULATIONS OR ISSUE ORDERS ESTABLISHING PROCEDURES TO PREVENT THE PRACTICES PROHIBITED UNDER PARAGRAPH (1) OF THIS SUBSECTION.