- (2) THE COMMISSION SHALL ORDER EACH ELECTRIC COMPANY, IN CONJUNCTION WITH THE COMMISSION, THE OFFICE OF PEOPLE'S COUNSEL, AND OTHER PARTIES, TO IMPLEMENT A CONSUMER EDUCATION PROGRAM INFORMING CUSTOMERS OF CHANGES IN THE ELECTRIC INDUSTRY.
- (3) ANY BOARD OR GROUP CREATED UNDER PARAGRAPH (2) OF THIS SUBSECTION SHALL INCLUDE AT LEAST 2 MEMBERS OF THE PUBLIC.
- (4) (I) AS PART OF THE CONSUMER EDUCATION PROGRAM UNDER THIS SUBSECTION, THE DIVISION OF CONSUMER PROTECTION OF THE OFFICE OF THE ATTORNEY GENERAL SHALL DEVELOP AND MAINTAIN INFORMATION REGARDING RATES AND SERVICES FOR SMALL COMMERCIAL AND RESIDENTIAL ELECTRIC CUSTOMERS OF LICENSED ELECTRICITY SUPPLIERS.
 - (II) THE INFORMATION REQUIRED IN THIS PARAGRAPH SHALL BE:
- <u>1</u> <u>READILY UNDERSTANDABLE AND FORMATTED TO</u> <u>PROVIDE A COMPARISON OF RATES AND SERVICES AMONG ELECTRICITY SUPPLIERS</u> OF SIMILAR SERVICES; AND
- 2. MADE AVAILABLE TO THE PUBLIC THROUGH THE ORDINARY MEANS OF PUBLICATION OF THE DIVISION OF CONSUMER PROTECTION OF THE OFFICE OF THE ATTORNEY GENERAL, INCLUDING POSTING ON THE INTERNET.

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- (A) THE ELECTRIC COMPANY IN A DISTRIBUTION TERRITORY SHALL PROVIDE AND BE RESPONSIBLE FOR DISTRIBUTION SERVICES IN THE TERRITORY.
- (B) THE ELECTRIC COMPANY SHALL PROVIDE DISTRIBUTION SERVICES IN ITS DISTRIBUTION TERRITORY TO ALL CUSTOMERS AND ELECTRICITY SUPPLIERS ON RATES, TERMS OF ACCESS, AND CONDITIONS THAT ARE COMPARABLE TO THE ELECTRIC COMPANY'S OWN USE OF ITS DISTRIBUTION SYSTEM.
- (C) EACH ELECTRIC COMPANY SHALL MAINTAIN THE RELIABILITY OF ITS DISTRIBUTION SYSTEM IN ACCORDANCE WITH APPLICABLE ORDERS, TARIFFS, AND REGULATIONS OF THE COMMISSION.
- (E) THE ELECTRIC COMPANY SHALL PROVIDE STANDARD OFFER SERVICE UNDER § 7-510(C) OF THIS SUBTITLE.