

(II) THE NUMBER OF WRITTEN COMPLAINTS HANDLED THROUGH THE COMPLAINT SYSTEM;

(III) A SUMMARY OF CAUSES UNDERLYING THE COMPLAINTS; AND

(IV) THE NUMBER, AMOUNT, AND DISPOSITION OF MALPRACTICE CLAIMS SETTLED DURING THE YEAR BY THE DENTAL PLAN ORGANIZATION AND ANY OF THE DENTISTS USED BY IT; AND

(5) ANY OTHER INFORMATION ABOUT THE PERFORMANCE OF THE DENTAL PLAN ORGANIZATION THAT THE COMMISSIONER REQUIRES.

REVISOR'S NOTE: This section is new language derived without substantive change from former Art. 48A, § 590.

In subsection (a) of this section, the word "provides" is substituted for the former word "prescribe[s]" for consistency with similar sections of this article. See, e.g., §§ 3-312(1) and 3-316(c)(2) of this article.

In the introductory language of subsection (b) of this section, the reference to the report "required under subsection (a) of this section" is added for clarity.

In subsection (b)(3) of this section, the reference to "individuals" who became enrollees is substituted for the former reference to "persons" for consistency with the defined term "enrollee".

Defined terms: "Certificate of authority" § 1-101

"Commissioner" § 1-101

"Dental plan organization" § 14-401

"Enrollee" § 14-401

14-414. LIMITATION ON USE OF INCOME.

A DENTAL PLAN ORGANIZATION MAY NOT USE MORE THAN 50% OF ITS GROSS CONTRACT AND CERTIFICATE INCOME IN ANY FISCAL YEAR FOR GENERAL OPERATING EXPENSES, ACQUISITION EXPENSES, AND MISCELLANEOUS TAXES, LICENSES, AND FEES.

REVISOR'S NOTE: This section formerly was Art. 48A, § 591.

The only change is in style.

Defined term: "Dental plan organization" § 14-401

14-415. MISREPRESENTATION.

(A) IN GENERAL.

A DENTAL PLAN ORGANIZATION OR ITS REPRESENTATIVE MAY NOT CAUSE OR KNOWINGLY ALLOW:

(1) ADVERTISING THAT IS UNTRUE OR MISLEADING;

(2) SOLICITATION THAT IS UNTRUE OR MISLEADING; OR