- (E) "GENERAL PROCUREMENT LAW" MEANS DIVISION II OF THE STATE FINANCE AND PROCUREMENT ARTICLE.
- (F) (E) "COMPETITIVE RE-ENGINEERING" MEANS THE PROCUREMENT PROCESS CREATED UNDER § 18-105 OF THIS TITLE BY THE COUNCIL BY WHICH STATE EMPLOYEES MAY SUBMIT COMPETE WITH PRIVATE CONTRACTORS BY SUBMITTING A PROPOSAL IN RESPONSE TO A REQUEST FOR PROPOSALS FOR TARGETED SERVICES.
- (G) (F) "SERVICE REDESIGN" MEANS THE PROCESS DESCRIBED UNDER \$ 18-104 OF THIS TITLE BY WHICH EMPLOYEES DEVELOP A PLAN TO IMPROVE SERVICE DELIVERY AND REDUCE COSTS OR REDUCE COST INCREASES WHILE MAINTAINING THE QUALITY OF THE TARGETED SERVICE.

(H) "SERVICES" MEANS:

- (1) THE LABOR, TIME, OR EFFORT OF A STATE EMPLOYEE OR CONTRACTOR; AND
- (2) ANY PRODUCT OR REPORT NECESSARILY-ASSOCIATED WITH THE RENDERING OF A SERVICE.
- (I) "SERVICE UNIT" MEANS THE GROUP OF STATE EMPLOYEES, INCLUDING MANAGEMENT EMPLOYEES, WHO PERFORM SERVICES FOR WHICH A DETERMINATION HAS BEEN MADE UNDER § 18-103 OF THIS TITLE.
- (J) (C) (1) "TARGETED SERVICE" MEANS A SERVICE FOR WHICH THE DETERMINATION PROVIDED UNDER § 18-103 OF THIS TITLE HAS BEEN MADE. AGENCY DETERMINES THAT:
- (I) OBJECTIVE PERFORMANCE MEASUREMENTS CAN BE ESTABLISHED;
- (II) THE SERVICE IS OR COULD BE PROVIDED BY THE PRIVATE
 SECTOR:
- (III) COSTS OR INCREASES IN THE COSTS FOR THE SERVICE COULD BE REDUCED; AND
- (IV) <u>COMPETITION FOR THE SERVICE IS IN THE BEST INTEREST OF</u> THE STATE.
- (2) "TARGETED SERVICE" INCLUDES SERVICES PROVIDED BY CONTRACTORS.

18-102.

- (A) EACH AGENCY SHALL REVIEW PERIODICALLY EACH SERVICE DELIVERED BY THAT AGENCY OR PROCURED FROM THE PRIVATE SECTOR TO DETERMINE WHETHER THE SERVICE COULD BE IMPROVED THROUGH THE PROCESS DESCRIBED IN THIS TITLE.
 - (B) THE COUNCIL SHALL: