- (3) "CONTRACT" MEANS ANY WRITTEN AGREEMENT BETWEEN A PROVIDER AND A CARRIER FOR THE PROVIDER TO RENDER HEALTH CARE SERVICES TO ENROLLEES OF THE CARRIER.
- (4) "ENROLLEE" MEANS ANY PERSON <u>OR SUBSCRIBER</u> ENTITLED TO HEALTH CARE BENEFITS FROM A CARRIER.
- (5) "HEALTH CARE SERVICES" MEANS A HEALTH OR MEDICAL CARE PROCEDURE OR SERVICE RENDERED BY A PROVIDER THAT:
- (I) PROVIDES TESTING, DIAGNOSIS, OR TREATMENT OF A HUMAN DISEASE OR DYSFUNCTION; OR
- (II) DISPENSES DRUGS, MEDICAL DEVICES, MEDICAL APPLIANCES, OR MEDICAL GOODS FOR THE TREATMENT OF A HUMAN DISEASE OR DYSFUNCTION.
- (6) "PRINCIPAL OPERATING PRACTICES" MEANS THE PROCESSES BY WHICH CARRIERS MAKE DECISIONS ABOUT WHAT SERVICES TO COVER AND PAY FOR, INCLUDING THE TITLES OF KEY ADMINISTRATIVE AND EXECUTIVE STAFF WHO MAKE THE DECISIONS.
- (7) (6) (I) "PROVIDER" MEANS A PERSON OR ENTITY LICENSED, CERTIFIED, OR OTHERWISE AUTHORIZED UNDER THE HEALTH OCCUPATIONS ARTICLE OR THE HEALTH GENERAL ARTICLE TO PROVIDE HEALTH CARE SERVICES.

(II) "PROVIDER" INCLUDES:

- A HEALTH CARE FACILITY;
- 2. A PHARMACY:
- 3. A PROFESSIONAL SERVICES CORPORATION;
- A PARTNERSHIP;
- A LIMITED LIABILITY COMPANY:
- A PROFESSIONAL OFFICE; OR
- 7. ANY OTHER ENTITY LICENSED OR AUTHORIZED BY LAW TO PROVIDE OR DELIVER PROFESSIONAL HEALTH CARE SERVICES THROUGH OR ON BEHALF OF A PROVIDER.
- (B) THIS SECTION APPLIES TO A CARRIER THAT PROVIDES HEALTH CARE SERVICES TO ENROLLESS, OR OTHERWISE MAKES HEALTH CARE SERVICES AVAILABLE TO ENROLLESS. THROUGH CONTRACTS WITH PROVIDERS.
- (C) (1) EACH CARRIER—SHALL DISCLOSE—ITS PRINCIPAL OPERATING PRACTICES, AS IDENTIFIED IN PARAGRAPH (2) OF THIS SUBSECTION:
 - (1) TO AN ENROLLEE OF THE CARRIER: