- (II) A PROVIDER WITH A PROGRAM FOR THE TRAINING OF HEALTH
  CARE PROFESSIONALS, INCLUDING AN ACADEMIC MEDICAL CENTER:
- (III) A HOSPITAL OUTPATIENT PROGRAM, PHYSICIAN, OR ADVANCED PRACTICE NURSE THAT IS A MARYLAND ACCESS TO CARE (MAC) PROVIDER;
  - (IV) A LOCAL HEALTH DEPARTMENT;
- (V) A HOSPICE, AS DEFINED IN TITLE 19, SUBTITLE 9 OF THIS ARTICLE;
  - (VI) A PHARMACY; AND
- (VII) ANY OTHER HISTORIC PROVIDER DESIGNATED IN ACCORDANCE WITH REGULATIONS ADOPTED BY THE DEPARTMENT.
- (e) (<u>F</u>) (<u>E</u>) "Managed care [plan] ORGANIZATION" means <u>AN</u> ORGANIZATION OR PROGRAM WHOSE ENROLLMENT DOES NOT EXCEED THE FEDERAL LIMIT OF 75% MEDICAID AND MEDICARE ENROLLESS, UNLESS AND UNTIL THE 75% LIMIT IS REPEALED FROM FEDERAL LAW OR WAIVED BY THE HEALTH CARE FINANCING ADMINISTRATION, AND IS:
- (1) A certified health maintenance organization <u>THAT IS AUTHORIZED TO</u> <u>RECEIVE MEDICAL ASSISTANCE PREPAID CAPITATION PAYMENTS</u>; <u>OR</u>
- (2) A managed care system that is not a health maintenance organization and does not hold a certificate of authority to operate as an insurer but is authorized UNDER FEDERAL LAW OR WAIVER to receive MEDICAID prepaid capitation payments AND IS subject to the regulatory solvency requirements, appropriate for the risk to be assumed, adopted by the Insurance Commissioner in consultation with the Secretary; or.
  - (2) A CORPORATION THAT:
- (I) IS A MANAGED CARE SYSTEM THAT IS AUTHORIZED TO RECEIVE MEDICAL ASSISTANCE PREPAID CAPITATION PAYMENTS;
  - (II) ENROLLS ONLY PROGRAM RECIPIENTS; AND
  - (III) IS SUBJECT TO THE REQUIREMENTS OF § 15-1024 OF THIS TITLE.
- (3) A program that provides services to individuals under Title 7, Subtitle 3, Title 7, Subtitle 7, § 8-204, Title 8, Subtitle 4, Title 10, Subtitle 9, or Title 10, Subtitle 12 of this article.
- (G) "OMBUDSMAN PROGRAM" MEANS A PROGRAM THAT ASSISTS ENROLLEES IN RESOLVING DISPUTES WITH MANAGED CARE ORGANIZATIONS IN A TIMELY MANNER AND THAT IS RESPONSIBLE, AT A MINIMUM, FOR THE FOLLOWING FUNCTIONS:
- (1) INVESTIGATING DISPUTES BETWEEN ENROLLEES AND MANAGED CARE ORGANIZATIONS REFERRED BY THE ENROLLEE HOTLINE;
  - (2) REPORTING TO THE DEPARTMENT: