

(B) (1) IF A COMPLAINANT FAILS TO APPEAL A DECISION IN ACCORDANCE WITH THIS SUBTITLE, THE COMPLAINANT IS CONSIDERED TO HAVE ACCEPTED THE DECISION.

(2) A FAILURE TO DECIDE A COMPLAINT IN ACCORDANCE WITH THIS SUBTITLE IS CONSIDERED A DENIAL FROM WHICH AN APPEAL MAY BE MADE.

(C) EACH PARTY SHALL MAKE EVERY EFFORT TO RESOLVE A COMPLAINT AT THE LOWEST LEVEL POSSIBLE.

5-211.

(A) AN APPLICANT OR EMPLOYEE SUBJECT TO THIS SUBTITLE MAY FILE WITH THE HEAD OF THE PRINCIPAL UNIT A WRITTEN COMPLAINT THAT ALLEGES A VIOLATION OF § 5-208 OF THIS SUBTITLE.

(B) A COMPLAINT UNDER THIS SUBTITLE MUST BE FILED WITHIN 30 DAYS AFTER THE COMPLAINANT FIRST KNEW OF OR REASONABLY SHOULD HAVE KNOWN OF THE ALLEGED VIOLATION THAT IS THE BASIS FOR THE COMPLAINT.

5-212.

WITHIN 30 DAYS AFTER A COMPLAINT UNDER § 5-211 OF THIS SUBTITLE IS RECEIVED:

(1) AN EQUAL EMPLOYMENT OFFICER, UNDER THE DIRECTION OF THE FAIR PRACTICES OFFICER, SHALL INVESTIGATE THE COMPLAINT AND RECOMMEND A PROPOSED DECISION TO THE HEAD OF THE PRINCIPAL UNIT; AND

(2) THE HEAD OF THE PRINCIPAL UNIT SHALL ISSUE A WRITTEN DECISION TO THE COMPLAINANT AND MAY GRANT ANY APPROPRIATE RELIEF.

5-213.

(A) WITHIN 10 DAYS AFTER RECEIVING A DECISION UNDER § 5-212 OF THIS SUBTITLE, A COMPLAINANT MAY APPEAL THE DECISION IN WRITING TO THE SECRETARY.

(B) WITHIN 30 DAYS AFTER AN APPEAL IS RECEIVED:

(1) THE COORDINATOR:

(I) SHALL REVIEW THE COMPLAINT AND THE DECISION BEING APPEALED;

(II) MAY CONDUCT ANY NECESSARY INVESTIGATION; AND

(III) SHALL RECOMMEND TO THE SECRETARY OR DESIGNEE A FINDING OF WHETHER A VIOLATION OF THIS SUBTITLE HAS OCCURRED; AND

(2) THE SECRETARY OR DESIGNEE SHALL:

(I) TAKE THE ACTION DESCRIBED IN SUBSECTION (C)(1) OR (C)(2) OF THIS SECTION; AND