

Health – General Article, and [he] THE DIRECTOR may, on [his] THE DIRECTOR'S own motion, make on-site visits to determine if these institutions are in compliance with applicable laws, rules, and regulations.

(b) If the Director on Aging finds that any such related institution is in violation of any statute, rule, or regulation of any State agency which is directly and specifically charged with the regulation of any aspect of the institution, [he or she] THE DIRECTOR shall immediately notify that agency in writing of the findings of fact. If the violation or condition is not corrected within a reasonable time, the Director shall request the State agency to take the steps necessary to bring the institution into compliance, and the agency shall take appropriate action.

(d) (2) The regulations shall provide for:

(i) Minimum training requirements for all program staff and volunteers;

(ii) Cooperation with the [Department] DEPARTMENTS of Health and Mental Hygiene AND HUMAN RESOURCES;

(iii) Annual review of all ombudsman activities by the State Office on Aging;

(iv) Complaint review, investigation, and resolution procedures including provisions which assure the confidentiality of complaints and the right of privacy of any complainant or resident of a related institution;

(v) Maintenance by the local ombudsman of a recordkeeping or information system which assures the confidentiality of records or files and the right of privacy of any complainant or resident of a related institution; and

(vi) Access, review, and copying of medical records to the extent authorized by § 4-305(b)(3) of the Health – General Article when the local ombudsman is the person in interest or as otherwise provided by law.

Article 88A – Social Services Administration

138.

(a) In this subtitle the following words have the meanings indicated.

(b) “Care program” means the Certified Adult Residential Environment Program.

(c) (1) “Disabled individual” means an adult who requires a supportive housing arrangement in order to reside in the community because of a physical, medical, or mental disability.

(2) “Disabled individual” does not include an adult whose disability is of such a severity or complexity as to require specialized professional intervention as part of the supportive housing arrangement.

(d) “Supportive housing arrangement” means a housing arrangement that provides an individual with room, board, and assistance with the activities of daily living.