THE COMMISSIONER MAY USE THE CONSUMER AFFAIRS UNIT OF THE ADMINISTRATION TO CARRY OUT THE PROGRAM.

REVISOR'S NOTE: This section is new language derived without substantive change from former Art. 48A, § 651.

Subsection (a) of this section is revised to reflect that the Program has been established. Similarly, in subsection (b) of this section, the words "to carry out" the Program are substituted for the former words "to implement" the Program because the Program has been established.

In subsection (b) of this section, the defined term "Administration" is substituted for the former obsolete reference to the "Division".

Defined terms: "Administration" § 1-101

"Commissioner" § 1-101

"Program" § 2-301

2-303. PURPOSES OF PROGRAM.

THE PURPOSES OF THE PROGRAM INCLUDE:

- (1) PROVIDING INFORMATION AND HELPING CONSUMERS WITH THE PROCEDURES FOR FILING A COMPLAINT WITH THE COMMISSIONER AGAINST ANY PERSON REGULATED BY THIS ARTICLE;
- (2) ON REQUEST, GIVING INFORMATION ABOUT AN INSURER TO THE EXTENT THAT THE INFORMATION LAWFULLY IS DISCLOSABLE; AND
- (3) DEVELOPING AN INFORMATION AND ASSISTANCE SYSTEM TO PROVIDE INFORMATION ABOUT AND TO HELP CONSUMERS WITH:
- (I) PERSONAL INSURANCE COVERAGES, INCLUDING HEALTH INSURANCE AND LIFE INSURANCE COVERAGES;
 - (II) UNDERWRITING PRACTICES;
 - (III) GENERAL RATING CONCEPTS;
 - (IV) CLAIM PROCEDURES OF INSURERS; AND
 - (V) ANY OTHER RELEVANT SERVICES.

REVISOR'S NOTE: This section is new language derived without substantive change from former Art. 48A, § 652.

In items (1) and (3) of this section, the former word "insurance", which modified "consumers", is deleted as implicit.

In item (1) of this section, the former reference to "any insurer or agent" is deleted as unnecessary in light of the reference to "any person regulated by this article".