

~~1. INCLUDES THE PROVIDER IN THE CARRIER'S PROVIDER PANEL; OR~~

~~2. ALLOWS AN ENROLLEE TO RECEIVE HEALTH CARE SERVICES OUTSIDE THE CARRIER'S PROVIDER PANEL.~~

~~(2) A CARRIER SHALL REIMBURSE A PROVIDER UNDER THIS SUBSECTION IN ACCORDANCE WITH THE TERMS AND CONDITIONS THE CARRIER HAS EXECUTED WITH PROVIDERS IN ITS PROVIDER PANEL FOR SIMILAR SERVICES IN THE SAME GEOGRAPHIC AREA.~~

~~(J) (1) THE MARKETING MATERIALS OF A CARRIER SHALL:~~

~~(I) LIST MEMBERS IN ITS PROVIDER PANEL;~~

~~(II) INDICATE PROVIDERS WHO ARE NO LONGER ACCEPTING NEW PATIENTS; AND~~

~~(III) BE UPDATED AT LEAST ONCE A YEAR.~~

~~(J) (1) A CARRIER SHALL PROVIDE TO A NEW MEMBER PRIOR TO ENROLLMENT AND TO EXISTING ENROLLEES AT LEAST ONCE A YEAR:~~

~~(I) A LIST OF MEMBERS IN ITS PROVIDER PANEL; AND~~

~~(II) INFORMATION ON PROVIDERS WHO ARE NO LONGER ACCEPTING NEW PATIENTS.~~

~~(2) THE INFORMATION PROVIDED UNDER PARAGRAPH (1) OF THIS SUBSECTION SHALL BE UPDATED AT LEAST ONCE A YEAR.~~

~~(2) ALL MEMBERSHIP ENROLLMENT MATERIALS~~

~~(3) THE EVIDENCE OF COVERAGE, POLICY, OR CERTIFICATE SHALL:~~

~~(I) CLEARLY INDICATE THE OFFICE WITHIN THE DEPARTMENT OF HEALTH AND MENTAL HYGIENE OR THE ADMINISTRATION THAT IS RESPONSIBLE FOR RECEIVING AND RESPONDING TO ENROLLEE'S COMPLAINTS CONCERNING CARRIERS; AND SHALL~~

~~(II) INCLUDE THE TELEPHONE NUMBER OF THE OFFICE AND THE PROCESS FOR FILING A COMPLAINT.~~

~~(K) THE COMMISSIONER SHALL:~~

~~(1) ADOPT REGULATIONS CONCERNING THE APPLICATION PROCESS THAT CARRIERS SHALL USE TO PROCESS APPLICATIONS FOR PARTICIPATION IN A CARRIER'S PROVIDER PANEL; AND~~

~~(2) JOINTLY IN CONSULTATION WITH THE SECRETARY OF HEALTH AND MENTAL HYGIENE, ADOPT STRATEGIES THAT WOULD ASSIST CARRIERS IN MAXIMIZING THE OPPORTUNITY OF A BROAD RANGE OF MINORITY PROVIDERS TO PARTICIPATE IN THE DELIVERY OF HEALTH CARE SERVICES.~~