- (2) Notwithstanding paragraph (1) of this subsection and except as provided in paragraph (3) of this subsection, a licensee may not compensate its dealers for work performed under any warranty under subsection (b)(3)(ii) of this section in an amount that is less than the average amount charged by the dealer to retail customers for nonwarranty work of like kind during the preceding 12 months as long as this amount is reasonable.
- (3) The provisions of paragraph (2) of this subsection do not apply to travel trailers or parts of systems, fixtures, appliances, furnishings, accessories, and features of motor homes that are not manufactured by the manufacturer of the motor home as a part of the unit.
- (4) (I) ANY CLAIM FOR COMPENSATION MADE BY A DEALER UNDER THIS SECTION ON A PROPERLY COMPLETED FORM GENERALLY USED BY MANUFACTURERS, DISTRIBUTORS, AND FACTORY BRANCHES SHALL BE:
- 1: APPROVED OR DISAPPROVED BY THE MANUFACTURER; DISTRIBUTOR, OR FACTORY BRANCH WITHIN 30 DAYS AFTER RECEIPT OF THE CLAIM; AND
- 2. PAID TO THE DEALER WITHIN 30 DAYS AFTER THE CLAIM WAS APPROVED.
- (II) ANY CLAIM THAT IS NOT DISAPPROVED IN WRITING WITHIN 30 DAYS AFTER RECEIPT OF THE FORM SHALL BE CONSIDERED TO BE APPROVED AND PAYMENT OF THE CLAIM SHALL BE MADE WITHIN 30 DAYS.
- (III) EXCEPT IN THE CASE OF AN INTENTIONALLY FALSE OR FRAUDULENT CLAIM BY A DEALER:
- 1. A CLAIM WHICH-HAS BEEN APPROVED AND PAID MAY NOT BE CHARGED BACK TO THE DEALER UNLESS THE MANUFACTURER, DISTRIBUTOR, OR FACTORY BRANCH CAN SHOW THAT THE CLAIM WAS UNSUBSTANTIATED OR FALSE.
- 2. A CHARGEBACK OF A CLAIM MAY BE MADE ONLY WITHIN A 1-YEAR PERIOD AFTER THE DATE OF THE CLAIM APPROVAL.
- (IV) A MANUFACTURER, DISTRIBUTOR, OR FACTORY BRANCH SHALL HAVE THE RESPONSIBILITY OF SHOWING THAT A CLAIM IS INTENTIONALLY FALSE OR FRAUDULENT FOR THE PURPOSES OF ITEM (III) OF THIS PARAGRAPH.

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- (A) A MANUFACTURER, FACTORY BRANCH, OR DISTRIBUTOR SHALL COMPENSATE A DEALER FOR ANY MANUFACTURER, FACTORY BRANCH, OR DISTRIBUTOR SPONSORED SALES, SERVICE, OR PROMOTIONAL EVENT OR ANY PROGRAM OR ACTIVITY.
- (B) (1). ANY CLAIM FOR COMPENSATION MADE BY A DEALER UNDER THIS SECTION ON A PROPERLY COMPLETED FORM GENERALLY USED BY MANUFACTURERS, DISTRIBUTORS, AND FACTORY BRANCHES SHALL BE: