(c) The Commission may adopt regulations for the administration of a Guaranty Fund.

## 16-407.

- (a) The Commission shall act promptly on a claim made under this subtitle.
- (b) Upon receipt of a claim, the Commission shall:
  - (1) forward a copy of the claim:
- (i) to each licensee alleged to be responsible for the act or omission giving rise to the claim;
- (ii) to each unlicensed employee alleged to be responsible for the act or omission giving rise to the claim; and
- (iii) if the licensee alleged to be responsible for the act or omission giving rise to the claim is an associate real estate broker or a real estate salesperson, to each real estate broker with whom the associate real estate broker or the real estate salesperson is affiliated; and
- (2) request from each of those individuals a written response within 10 days to the allegations set forth in the claim.
  - (c) (1) The Commission:
    - (i) shall review the claim and any response to the claim; and
    - (ii) may conduct an investigation of the claim.
- (2) On the basis of its review and any investigation that the Commission conducts, it shall:
- (I) ISSUE A PROPOSED AWARD UNDER SUBSECTION (D) OF THIS SECTION;
  - [(i)] (II) set the matter for a hearing; or
- [(ii)](III) if the claim is frivolous, made in bad faith, or legally insufficient, dismiss the claim.
- (D) (1)(I) IF A CLAIMANT'S TOTAL CLAIM ARISING FROM THE CONDUCT OF ONE LICENSEE DOES NOT EXCEED \$3,000, THE COMMISSION MAY ISSUE A PROPOSED ORDER TO EITHER PAY THE CLAIM IN WHOLE OR IN PART OR TO DENY THE CLAIM.
- (II) THE COMMISSION SHALL SEND THE PROPOSED ORDER TO THE CLAIMANT AND THE LICENSEE BY PERSONAL DELIVERY OR BY BOTH REGULAR AND CERTIFIED MAIL, RETURN RECEIPT REQUESTED.
- (III) THE PROPOSED ORDER SHALL BE SENT TO THE LICENSEE AT THE MOST RECENT ADDRESS ON RECORD WITH THE COMMISSION.